Supplemental Guide: Osteopathic Neuromusculoskeletal Medicine



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Milestones Supplemental Guide

This document provides additional guidance and examples for the Osteopathic Neuromusculoskeletal Medicine Milestones. This is not designed to indicate any specific requirements for each level, but to provide insight into the thinking of the Milestone Work Group.

Included in this document is the intent of each Milestone and examples of what a Clinical Competency Committee (CCC) might expect to be observed/assessed at each level. Also included are suggested assessment models and tools for each subcompetency, references, and other useful information.

Review this guide with the CCC and faculty members. As the program develops a shared mental model of the Milestones, consider creating an individualized guide (Supplemental Guide Template available) with institution/program-specific examples, assessment tools used by the program, and curricular components.

Additional tools and references, including the Milestones Guidebook, Clinical Competency Committee Guidebook, and Milestones Guidebook for Residents and Fellows, are available on the <u>Resources</u> page of the Milestones section of the ACGME website

Patient Care 1: Patient Management: Osteopathic Approach to Patient Care Overall Intent: To encourage an osteopathic philosophy with long-term progressive whole-person care and to think holistically about all stages of the patient experience while incorporating elements of mind, body, and spirit	
Milestones	Examples
Level 1 Integrates history, examination, diagnostic testing, and medication management into osteopathic patient care plan, with direct supervision and guidance	 While on an inpatient ONMM rotation, evaluating hospitalized patients for an ONMM consult, creates an appropriate assessment and follows a treatment plan set forth by more senior residents and the attending physician
Performs osteopathic structural examination and diagnoses somatic dysfunction appropriate to patient condition, with direct supervision and guidance	 When prompted by a supervising physician, performs an osteopathic structural exam as part of the physical exam portion of patient care
Incorporates osteopathic principles to promote health and wellness in patients with acute and chronic conditions, with direct supervision	 When prompted by a supervising physician or senior-level resident, recognizes and addresses deficits in lifestyle contributing to pathology (lack of exercise, poor posture, smoking, poor water intake)
Level 2 Integrates history, examination, diagnostic testing, and medication management into osteopathic patient care plan, with indirect supervision	 While on an inpatient ONMM rotation, creates an appropriate assessment and treatment plan with input from the attending physician
Performs osteopathic structural examination and diagnoses somatic dysfunction appropriate to patient condition, with indirect supervision	 Performs an osteopathic structural exam as part of the physical exam of a patient consultation in the obstetrics unit; reports findings to the supervising physician
Incorporates osteopathic principles to promote health and wellness in patients with acute and chronic conditions, with indirect supervision	 When completing a patient visit, suggests and demonstrates tools for lifestyle and behavior modifications to improve overall health (e.g., stretches to improve posture, hydration reminder apps, handouts recommending dietary changes)
Level 3 Independently integrates history, examination, diagnostic testing, and medication management into osteopathic patient care plan Independently performs accurate and complete	 While on an inpatient ONMM rotation, independently creates an appropriate assessment and treatment plan independently for a stable hospitalized patient Identifies musculoskeletal -associated chief complaints that may not warrant immediate OMT, such as shoulder pain in a patient with significant cardiovascular disease history or, low back pain with red-flag symptoms
osteopathic structural examination and	 Summarizes specialist consult notes and previous treatment plans; self-initiates conversations with specialists regarding patient care

diagnoses somatic dysfunction appropriate to patient condition	
Incorporates osteopathic principles to promote health and wellness in patients with complex conditions, with indirect supervision	 When treating patients, acknowledges previous attempts at lifestyle modification counseling attempts and recognizes if changes in tactics are necessary; provides coaching to patients with comorbid conditions (e.g., strength training to someone with osteoporosis, balancing hydration status in a patient with both congestive heart failure and chronic kidney disease)
Level 4 Independently integrates history, examination, diagnostic testing, and medication management into osteopathic patient care plan in complex patients	 While on an inpatient ONMM rotation, independently creates an appropriate assessment and treatment plan for a critical hospitalized patient
Independently performs accurate and complete osteopathic structural examination and diagnoses somatic dysfunction appropriate to complex patients	 Communicates the need to balance evidence-based medicine, cost-effective and appropriate care, and patient demands (e.g., requests for additional imaging when not warranted) with the patient
Independently incorporates osteopathic principles to promote health and wellness in patients with complex conditions	 Recognizes personal deficits in behavior modification counseling and lifestyle coaching; proactively finds resources to improve (e.g., takes courses online, seeks out mentor advice or reads leadership and self-improvement articles/books)
Level 5 Role models the effective use of osteopathic-focused history, examination, diagnostic testing, and medication management to minimize the need for further diagnostic testing or intervention	 Teaches more junior residents and medical students how to create an appropriate assessment and treatment plan for an inpatient ONMM consult, regardless of acuity Provides exemplary behaviors and instruction to other learners, such as fellow residents and medical students
Role models the complete osteopathic structural examination and diagnoses somatic dysfunction in patient care	 Presents at local or regional conferences and/or poster presentations
Role models the integration of osteopathic principles to optimize patient health	 Engages and encourages fellow resident participation with local and state osteopathic associations Compiles references to teach self-motivated and self- directed personal development for more junior residents
Assessment Models or Tools	Direct observation Multisource feedback

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	 Review of video monitoring Simulation lab, Standardized patients
Curriculum Mapping	
Notes or Resources	• Nelson KE, Glonek T (eds). <i>Somatic Dysfunction in Osteopathic Family Medicine</i> . 2nd ed. Philadelphia, PA: Wolters Kluwer Health; 2015. ISBN:978-1451103052.

Patient Care 2: Osteopathic Manipulative Treatment (OMT) (Direct) Overall Intent: To become proficient in direct treatment modalities and appropriately/effectively/safely incorporate these modalities into patient care

Milestones	Examples
Level 1 <i>Performs direct OMT for identified</i> <i>somatic dysfunction, with direct supervision and</i> <i>guidance</i>	 Correctly sets up cervical high-velocity low-amplitude (HVLA) technique with direct supervision, identifying and maneuvering a patient into a position that locks out the appropriate restrictive barriers to achieve a desired treatment response
Level 2 Performs direct OMT for identified somatic dysfunction, with indirect supervision	 Discusses OMT plan with attending and then performs muscle energy to a group somatic dysfunction at T4-6RrSI, appropriately achieving a therapeutic change
Level 3 Independently and effectively performs direct OMT for identified somatic dysfunction in routine patient presentations	 Independently performs a physical exam and osteopathic structural exam; recognizes red- flag symptoms that require urgent imaging/specialist consultation instead of OMT Independently performs lumbar HVLA technique to a patient with acute low back pain without red-flag symptoms, appropriately achieving a therapeutic change
Level 4 Independently and effectively performs direct OMT for identified somatic dysfunction in complex patient presentations	 Independently performs muscle energy, making appropriate modifications in relation to patient physical restrictions (e.g., pregnancy, body habitus, wheelchair bound)
Level 5 Mentors others to become competent in performing direct OMT for identified somatic dysfunction in complex patient presentations	 Teaches junior residents and medical students appropriate localization of HVLA thrust Demonstrates how to adapt Spencer's technique for a patient who cannot lay in a lateral recumbent position
Assessment Models or Tools	 Direct observation Multisource feedback Review of video monitoring Simulation lab, Standardized patients
Curriculum Mapping	
Notes or Resources	 Ehrenfeuchter WC. Muscle energy. In: Seffinger MA. Foundations of Osteopathic Medicine: Philosophy, Science, Clinical Applications, and Research. 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324. Essig-Beatty DR, Li TS, Steele KM, et al. The Pocket Manual of OMT: Osteopathic Manipulative Treatment for Physicians. Philadelphia, PA: Wolters Kluwer; 2010. ISBN:978-1608316571. Ettinger H. Acutely ill or hospitalized patients; osteopathic consideration and approaches using OMT. In: Seffinger MA. Foundations of Osteopathic Medicine: Philosophy, Science, Clinical Applications, and Research. 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324.

 Giusti RE, Hruby RJ. High-velocity low-amplitude (HVLA) thrust. In: Foundations of Osteopathic Medicine: Philosophy, Science, Clinical Research. 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:97 Nicholas AS, Nicholas EA. Atlas of Osteopathic Techniques. 3rd ed Wolters Kluwer; 2016. ISBN:978-1451193411.
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Patient Care 3: Osteopathic Manipulative Treatment (OMT) (Indirect) Overall Intent: To become proficient in multiple indirect treatment modalities and appropriately/effectively incorporate these modalities into patient care

Milestones	Examples
Level 1 Performs indirect OMT for identified somatic dysfunction, with direct supervision and guidance	 Performs indirect myofascial release on a patient with an acute lumbar muscle strain with the ONMM attending providing direct oversight
Level 2 Performs indirect OMT for identified somatic dysfunction, with indirect supervision	• Performs strain counterstrain to a posterior C3 tender point on the right; after treatment, contacts the attending by phone to describe the changes made with the treatment
Level 3 Independently and effectively performs indirect OMT for identified somatic dysfunction in routine patient presentations	 Independently performs strain counterstrain on a patient presenting with an acute left ankle sprain with an anterior talus tender point
Level 4 Independently and effectively performs indirect OMT for identified somatic dysfunction in complex patient presentations	 Independently performs a cranial treatment for left lateral strain on a patient who had a motor vehicle accident one week before and now suffers headaches (patient also has a left humerus fracture, left clavicle fracture, and a chest tube on right lung)
Level 5 Mentors others to become competent in performing indirect OMT for identified somatic dysfunction in complex patient presentations	 Develops an independent curriculum to teach the interdisciplinary team how to treat intensive care unit (ICU) patients with indirect techniques Demonstrates indirect thoracic inlet myofascial release (and explains Osteopathic Principles and Practices) to emergency department residents treating an elderly patient with pneumonia
Assessment Models or Tools	 Direct observation Multisource feedback Review of electronic health records (EHR) Simulation lab
Curriculum Mapping	
Notes or Resources	 Essig-Beatty DR, Li TS, Steele KM, et al. <i>The Pocket Manual of OMT: Osteopathic Manipulative Treatment for Physicians.</i> Philadelphia, PA: Wolters Kluwer; 2010. ISBN:978-1608316571. Glover JC, Rennie PR. Strain/counterstrain. In: Seffinger MA. <i>Foundations of Osteopathic Medicine: Philosophy, Science, Clinical Applications, and Research.</i> 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324. King HH. Osteopathic cranial manipulative medicine. In: Seffinger MA. <i>Foundations of Osteopathic Osteopathic Medicine: Philosophy, Science, Clinical Applications, and Research.</i> 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324. King HH. Osteopathic ranial manipulative medicine. In: Seffinger MA. <i>Foundations of Osteopathic Medicine: Philosophy, Science, Clinical Applications, and Research.</i> 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324. Kuchera ML, Heinking K, Brolinson PG, Goodwin TA. Osteopathic approach to diagnosing and treating somatic dysfunction in the extremities. In: Seffinger MA. <i>Foundations of</i>

Osteopathic Medicine: Philosophy, Science, Clinical Applications, and Research. 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324.
• Nicholas AS, Nicholas EA. <i>Atlas of Osteopathic Techniques</i> . 3rd ed. Philadelphia, PA: Wolters Kluwer; 2016. ISBN:978-1451193411.

Patient Care 4: Diagnostic Screening, Testing, and Interpreting Overall Intent: Appropriately order, interpret, and report diagnostic screening and testing, using current evidence-based guidelines	
Milestones	Examples
Level 1 Explains the rationale, risks, and benefits for common diagnostic testing	• Knows the indications of ordering a lumbar x-ray in a patient with acute low back pain
Interprets results of common diagnostic tests	 Identifies bony anatomy and recognizes pathology on plain-film imaging of the lumbar spine
Level 2 Explains the rationale, risks, and benefits for complex diagnostic testing	 Knows the indication of ordering a magnetic resonance (MR) arthrogram in a patient with a suspected hip labral tear
Interprets complex diagnostic data	• Reviews and interprets results from diagnostic work-up for clinically suspected rheumatoid arthritis
Level 3 Integrates value and test characteristics of various diagnostic strategies in patients with common diseases	 Understands when to order magnetic resonance imaging (MRI) of the lumbar spine in a patient with radicular symptoms who has failed other conservative measures
Integrates complex diagnostic data accurately to reach high-probability diagnoses	 Reviews results of lab work for patient presenting with multiple joint pain and takes appropriate next steps in management and treatment of the disease process
Level 4 Integrates value and test characteristics of various diagnostic strategies in patients with comorbid conditions or multisystem disease	• Orders an MRI with and without contrast for a patient who is status post-lumbar fusion five years ago presenting with low back pain with lower extremity radiculopathy but is recalcitrant to non-steroidal anti-inflammatory drugs (NSAIDs) and physical therapy,
Anticipates and accounts for limitations when interpreting diagnostic data	 Considers alternatives to an MRI with contrast in a patient with chronic renal failure; understands that alternative imaging can limit the evaluation
Level 5 Demonstrates a nuanced understanding of emerging diagnostic tests and procedures	 Leads group discussion on emerging diagnostic tests of cervical instability
Assessment Models or Tools	 Direct observation Educational presentations Office visit documentation Written and mock oral exams
Curriculum Mapping	•
Notes or Resources	 American College of Radiology (ACR). Appropriateness Criteria. <u>https://www.acr.org/Clinical-Resources/ACR-Appropriateness-Criteria</u>. 2021. Choosing Wisely. <u>https://www.choosingwisely.org/</u>. 2021.

• U.S. National Library of Medicine. PubMed Tutorial.
https://www.nlm.nih.gov/bsd/disted/pubmedtutorial/cover.html. 2021.

Patient Care 5: Management of Procedural Care (e.g., Trigger Point Injection, Joint Aspiration, and Injection)	
Overall Intent: To understand the appropriateness of and gain proficiency in an osteopathic neuromusculoskeletal medicine physician's	
procedural scope of practice	
Milestones	Examples
Level 1 Identifies the procedures that	Discusses treatment options for a patient's identified myofascial trigger point
osteopathic neuromusculoskeletal medicine	Informs the patient of the treatment options for knee joint pain
physicians perform	 Informs the patient of treatment options for knee joint pain, including a referral to another specialist
Recognizes osteopathic neuromusculoskeletal	
medicine physicians' role in referring patients for	
appropriate procedural care	
Level 2 Identifies patients for whom a procedure	Identifies a myofascial trigger point in a physical exam and discusses with the attending
is indicated and who is equipped to perform it	why the patient is a candidate for this treatment approach
Counsels patients about expectations for	 Obtains informed consent prior to performing a trigger point injection
common procedures performed by osteopathic	
neuromusculoskeletal medicine physicians and	
consultants	
Level 3 Demonstrates confidence and motor	• Properly and effectively performs a trigger point injection into the right proximal trapezius
skills while performing procedures, including	muscle; ensures there are active breath sounds throughout
addressing complications	
Performs independent risk and appropriateness	 Identifies a knee joint that would benefit from a cortico-steroid injection, discusses the
assessment based on patient-centered priorities	treatment's risks and benefits with the patient, and performs the injection under direct
for procedures performed by consultants	supervision of the attending
Level 4 Identifies and acquires the skills to	 Performs a trigger point injection on a right levator scapulae trigger point with indirect
independently perform procedures in the current	supervision from the attending; ensures there are active breath sounds throughout
practice environment	
	• Discusses with the sports medicine attending the outcomes of a steroid injection in a
Collaborates with procedural colleagues to	shared diabetic patient with lateral epicondylitis
match patients with appropriate procedures, including declining support for procedures that	
are not in the patient's best interest	
Level 5 Identifies procedures needed in future	• Determines the community does not have adequate ultrasound-guided musculoskeletal
practice and pursues supplemental training to	services and asks to learn the procedure
independently perform	
Assessment Models or Tools	Direct observation

	 Multisource feedback Office visit documentation Simulation
Curriculum Mapping	•
Notes or Resources	 Anderson BC. Office Orthopedics for Primary Care: Treatment. 3rd ed. Saunders; 2006. ISBN:978-1416022060. US Preventive Services Task Force. <u>https://www.uspreventiveservicestaskforce.org/</u>. 2021.

Medical Knowledge 1: Applied Foundational Sciences	
overall Intent: To harmonize medical sciences personalized osteopathic treatment	with osteopathic principles to effectively establish a more specific and
Milestones	Examples
Level 1 Explains the scientific knowledge (e.g., physiologic, pathologic, socioeconomic, and behavioral) for normal function and common conditions	 Explains the history, symptoms, findings, and common causes of low back pain Identifies normal gait pattern as well as gross deviations
Level 2 Explains the scientific knowledge for complex conditions	• Explains the history, symptoms, findings, and potential causes of an acute chronic obstructive pulmonary disease (COPD) exacerbation and the physiology behind the acute flare mechanism
Level 3 Integrates scientific knowledge into an osteopathic treatment plan while respecting the patient's comorbid conditions	 Creates an osteopathic treatment plan for a patient presenting with chronic prostatitis, incorporating the pathophysiology of the patient's history of benign prostatic hypertrophy and diabetes mellitus type 2, noting how it may contribute to the underlying condition Creates an osteopathic treatment plan for a patient with lumbar radiculopathy and history of uncontrolled diabetes mellitus
Level 4 Integrates scientific knowledge into an osteopathic treatment plan while respecting the patient's complex comorbid conditions	 Integrates the physiologic and behavioral components into the osteopathic treatment plan for a patient with congestive heart failure, stage three chronic kidney disease, and atrial fibrillation Establishes an osteopathic treatment plan for an elderly patient admitted for small-bowel obstruction with history of multiple abdominal surgeries and current methadone use
Level 5 Demonstrates a nuanced understanding of the scientific knowledge related to uncommon, atypical, or complex conditions	 Presents the pathophysiology, including behavioral and socioeconomic components, that can affect a patient with dermatomyositis; creates a detailed osteopathic treatment plan to improve the patient's quality of life
Assessment Models or Tools	 Direct observation Mock written or oral exam Reflection Review of EHR Simulation
Curriculum Mapping	
Notes or Resources	 D'Alonzo GE Jr, Krachman SL, Foley W, Ettlinger H, Carreiro JE. Osteopathic considerations in pulmonology. In: Seffinger MA. <i>Foundations of Osteopathic</i> <i>Medicine: Philosophy, Science, Clinical Applications, and Research</i>. 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324.

•	 Finley JM, Wieting JM, Foley W, Heinking KP, Lipton J, Valashinas BA. Osteopathic considerations in rheumatology. In: Seffinger MA. Foundations of Osteopathic Medicine: Philosophy, Science, Clinical Applications, and Research. 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324. Rogers FJ. Osteopathic consideration in cardiovascular medicine. In: Seffinger MA. Foundations of Osteopathic Medicine: Philosophy, Science, Clinical Applications, and Research. 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324.
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Medical Knowledge 2: Manifestation of Systemic Disease through Neuromusculoskeletal System

Overall Intent: To recognize systemic conditions manifesting in the neuromusculoskeletal system and develop a broad differential diagnosis leading to comprehensive care

Milestones	Examples
Level 1 Describes the basic interrelationship of structure and function through osteopathic structural findings	 When a patient presents with pneumonia in the hospital, recalls relevant anatomy and physiology to explain presenting complaints and why the physician would look for somatic dysfunction in the thoracic spine
Forms an osteopathic treatment plan based on the patient's history and physical exam findings, with guidance	 Discusses the rationale for using indirect techniques in a patient recently involved in a motor vehicle collision, with guidance
Level 2 Consistently describes the interrelationship of structure and function through osteopathic structural findings	 Discusses the interconnectedness of back pain and somatic dysfunctions in a patient with scoliosis
Forms an appropriate osteopathic treatment plan based on the patient's history and physical exam findings	 Performs OMT that rationally addresses the somatic dysfunctions found in the cervical and thoracic spine during the exam of a patient who presents with migraine headaches
Level 3 Consistently describes the complex interrelationship of structure and function through osteopathic structural findings as relates to the patient's systemic disease	 Charts thought process connecting a patient's Crohn's disease and low back pain to osteopathic findings using five models of care
Consistently forms an appropriate osteopathic treatment plan based on the patient's complex history and physical exam findings	 Documents treatment plans for a patient with a leg-length discrepancy presenting with back pain that include OMT, physical therapy (PT), orthotics/lift therapy, medical management, and exercise
Level 4 Demonstrates knowledge of the effects of health and illness on the whole patient – body, mind, and spirit	 Provides rational treatment plans that include well-being and prevention addressing mind, body, and spirit for a patient with mixed-type headaches whose symptoms are worsened by work and personal issues
Develops a long-range treatment plan to support the health and well-being of the patient	 Provides exercises to develop mind-body connection for patients with a desire to reduce stress levels
Level 5 Teaches the osteopathic tenets to the multidisciplinary team	 Provides grand rounds discussion incorporating osteopathic tenets
Is a leader in the development and dissemination of osteopathic knowledge	 Presents research findings at a regional or national meeting

Assessment Models or Tools	Direct observation Simulation
	Simulation
Curriculum Mapping	
Notes or Resources	 Fraix MP, Neiman DC, Dreibelbis R, Giusti RE. Energy balance: nutrition, exercise and the metabolic model. In: Seffinger MA. <i>Foundations of Osteopathic Medicine: Philosophy, Science, Clinical Applications, and Research</i>. 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324. Kuchera ML, Ettlinger H, Seffinger MA. Assessing for viscerosomatic reflexes and somatosomatic reflexes, jones tender points, trigger points, and chapman reflexes. In: Seffinger MA. <i>Foundations of Osteopathic Medicine: Philosophy, Science, Clinical Applications, and Research</i>. 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324. Saeed SA. Cunningham K, Bloch RM. Depression and anxiety disorders: Benefits of exercise, yoga, and meditation. <i>Am Fam Physician</i>. 2019;99(10):620-627. https://www.aafp.org/afp/2019/0515/p620.html. 2021. Seffinger MA, Amirianfar E, Kuchera ML, Jerome J. The five models of osteopathic patient care. In: Seffinger MA. <i>Foundations of Osteopathic Medicine: Philosophy, Science, Clinical Applications, and Research</i>. 4th ed. Philadelphia, PA: Wolters Kluwer; 2018. ISBN:978-1496368324.

Systems-Based Practice 1: Patient Safety and Quality Improvement (QI)	
Overall Intent: To engage in the analysis and management of patient safety events, including relevant communication with patients, families, and health care professionals; to conduct a QI project	
Milestones	Examples
Level 1 Demonstrates knowledge of common patient safety events	Lists patient misidentification or medication errors as common patient safety events
Demonstrates knowledge of how to report patient safety events	 Describes how to report errors in your environment
Demonstrates knowledge of basic quality improvement methodologies and metrics	Describes a fishbone tool
Level 2 Identifies system factors that lead to patient safety events	 Identifies that a lack of hand sanitizer dispenser at each clinical exam room can lead to increased infection rates
Reports patient safety events through institutional reporting systems (simulated or actual)	 Reports a lack of hand sanitizer dispenser at each clinical exam room to the medical director
Describes local quality improvement initiatives (e.g., community vaccination rate, infection rate, smoking cessation)	• Summarizes protocols resulting in decreased spread of hospital acquired <i>C. diff</i>
Level 3 Participates in analysis of patient safety events (simulated or actual)	 Prepares for morbidity and mortality presentations
Participates in disclosure of patient safety events to patients and families (simulated or actual)	 Through simulation, communicates with patients/families about incorrect imaging based on the chief complaint
Participates in local quality improvement initiatives	Participates in project identifying the root cause of rooming inefficiency
Level 4 Conducts analysis of patient safety events and offers error prevention strategies (simulated or actual)	 Collaborates with a team to conduct the analysis of incorrect imaging errors; can effectively communicate with patients/families about those events
Discloses patient safety events to patients and families (simulated or actual)	

Demonstrates skills required to identify, develop, implement, and analyze a quality improvement project	 Participates in the completion of a QI project to reduce opiate prescriptions for acute low back pain, including assessing the problem, articulating a broad goal, developing a SMART (Specific, Measurable, Attainable, Relevant, Time-bound) objective plan, and monitoring progress and challenges
Level 5 Actively engages teams and processes to modify systems to prevent patient safety events	 Assumes a leadership role at the departmental or institutional level for patient safety
Role models or mentors others in the disclosure of patient safety events	 Conducts a simulation for disclosing patient safety events
Designs, implements, and assesses quality improvement initiatives at the institutional or community level	 Initiates and completes a QI project to reduce opiate prescriptions for acute low back pain
Assessment Models or Tools	 Direct observation E-module multiple choice tests Medical record (chart) audit Portfolio review Reflection Simulation
Curriculum Mapping	
Notes or Resources	 Agency for Healthcare Research and Quality (AHRQ). Quality and Patient Safety. <u>https://www.ahrq.gov/professionals/quality-patient-safety/index.html</u>. 2021. Agency for Healthcare Research and Quality. TeamSTEPPS. <u>https://www.ahrq.gov/teamstepps/index.html</u>. 2021. American Academy of Family Physicians. Basics of Quality Improvement. <u>https://www.aafp.org/practice-management/improvement/basics.html</u>. 2021. American Board of Family Medicine. Performance Improvement. <u>https://www.theabfm.org/continue-certification/performance-improvement</u>. 2021. Institute for Healthcare Improvement. <u>http://www.ihi.org/Pages/default.aspx</u>. 2021. The Joint Commission. <u>https://www.jointcommission.org/</u>. 2021. World Health Organization. Patient Safety. <u>https://www.who.int/patientsafety/en/</u>. 2021.

Systems-Based Practice 2: System Navigation for Patient-Centered Care	
Overall Intent: To effectively navigate the health care system, including the interdisciplinary team and other care providers; to adapt care to a specific patient population to ensure high-quality patient outcomes	
Milestones	Examples
Level 1 Demonstrates knowledge of care coordination	• For a patient with low back pain with left-sided radiculopathy, identifies the neurologist, primary care physician, and physical therapist as team
Identifies key elements for safe and effective transitions of care and hand-offs	• Lists the essential components of a structured tool such as I-PASS for sign-out and care transition and hand-offs
Demonstrates knowledge of population and community health needs and disparities	Identifies that patients in rural areas may have different needs than urban patients
Level 2 Coordinates care of patients in routine clinical situations effectively using the roles of the interprofessional team members	 Coordinates care with inpatient obstetrics department to facilitate follow-up at the ONMM clinic for new mothers with low back pain
Performs safe and effective transitions of care/hand-offs in routine clinical situations	 Routinely uses I-PASS for a stable patient during sign-out Identifies that limited transportation options may hinder rural patients from attending
Identifies specific population and community health needs and inequities in the local population	multiple medical appointments
Level 3 Coordinates care of patients in complex clinical situations effectively using the roles of interprofessional team members	 Works with the social worker to create a care plan for a homeless patient that will ensure follow-up at the ONMM continuity of care clinic after discharge from the hospital Coordinates care with the urgent care or emergency department for patients presenting to the ONMM continuity of care clinic with urgent medical issues
Performs safe and effective transitions of care/hand-offs in complex clinical situations	 Routinely uses I-PASS when transferring a patient to the intensive care unit
Uses local resources effectively to meet the needs of a patient population and community	 Refers patients to a local pharmacy that provides a sliding fee scale option and prints pharmacy coupons for patients in need
Level 4 Role models effective coordination of patient-centered care among different disciplines and specialties	 During inpatient rotations, leads team members in approaching consultants to review cases/recommendations and arranges interdisciplinary ONMM rounds for the team

Assessment Models or Tools Curriculum Mapping Notes or Resources	 Direct observation Medical record (chart) audit Multisource feedback Objective structured clinical examination Portfolio review Quality metrics and goals mined from EHRs American Academy of Family Physicians. The EveryONE Project TOOLKIT. <u>https://www.aafp.org/patient-care/social-determinants-of-health/everyone-project/eop-tools.html</u>. 2021. Centers for Disease Control and Prevention (CDC). Population Health Training.
patient outcomes Leads innovations and advocates for populations and communities with health care inequities	
Level 5 Analyzes the process of care coordination and leads in the design and implementation of improvements Improves quality of transitions of care within and across health care delivery systems to optimize	 Leads a program to arrange for ONMM team home visits that includes OMM for elderly patients who have chronic pain Develops a protocol to improve transitions to long term care facilities
effective transitions of care/hand-offs within and across health care delivery systems Participates in changing and adapting practice to provide for the needs of specific populations	 for a pregnant patient who has elevated blood pressure at 36 weeks, has outpatient labs pending, and is having rib and low back pain managed by an ONMM consult service Oversees sign-outs among other residents and reinforces use of I-PASS Assists to design protocols for prescribing an exercise prescription to patients with opioid use disorders

• Skochelak SE, Hammoud MM, Lomis KD, et al. AMA Education Consortium: Health Systems Science. 2nd ed. Elsevier; 2021. ISBN:9780323694629.
• Spector ND, Starner AJ, Allen AD, et al. I-PASS handoff curriculum: Core resident workshop. <i>MedEdPORTAL</i> . 2013;9(1).
 <u>https://www.mededportal.org/doi/10.15766/mep_2374-8265.9311</u>. 2021. UCSF. Center for Excellence in Primary Care. <u>https://cepc.ucsf.edu/</u>. 2021.

Systems-Based Practice 3: Physician Role in Health Care Systems Overall Intent: To understand the physician's role in the complex health care system and how to optimize the system to improve patient care	
and the system's performance Milestones	Examples
Level 1 Identifies key components of the complex health care system (e.g., hospital, skilled nursing facility, finance, personnel, technology)	 Demonstrates understanding of the credentialing process, daily work, and financial benefits of a hospital ONMM service during a didactics session
States factors impacting the costs of osteopathic neuromusculoskeletal medicine care	• Explains to patients how team-based care with a physical therapist and an ONMM specialist improves patient outcomes for backpain at a reduced cost to the healthcare system
Identifies basic knowledge domains for effective transition to practice (e.g., information technology, legal, billing and coding, financial, personnel)	 Demonstrates basic knowledge of the Modifer-25 for coding
Level 2 Describes how components of a complex health care system are interrelated, and how this impacts patient care	 Discusses with a patient how going to the emergency department for chronic low back pain is inefficient and costs the health care system more without improving care
Documents osteopathic neuromusculoskeletal medicine detail to facilitate accurate billing and reimbursement	• Achieves 90% on a chart coding audit
Demonstrates use of information technology required for medical practice (e.g., electronic health record, documentation required for billing and coding)	• Demonstrates that accurate written communication about patient surgical history in the EHR can increase patient safety and improve outcomes in a patient who has failed back syndrome
Level 3 <i>Discusses how individual practice</i> <i>affects the broader system (e.g., length of stay,</i> <i>readmission rates, clinical efficiency)</i>	 Ensures that a patient who needs a referral to a neurosurgeon obtains access to care in the appropriate time frame
Explains the impact of documentation on billing and reimbursement	• Discusses risks, benefits, and costs of overuse of MRI imaging for acute low back pain
	 Understands the core elements of employment contract negotiation

Describes and administrative language data	
Describes core administrative knowledge	• Accurately codes for clinic visits and can justify reasoning for how treatment for a complex
needed for transition to practice (e.g., contract	new patient presenting with headaches was coded
negotiations, malpractice insurance, government	
regulation, compliance)	
Level 4 Manages various components of the	 Ensures proper documentation to gain approval for a shoulder MRI for a patient with a
complex health care system to provide efficient	suspected rotator-cuff tear
and effective patient care and transition of care	
Practices and advocates for cost-effective	Works collaboratively to improve patient assistance resources for a patient with a recent
patient care	amputation and limited resources
Analyzes individual practice patterns and	• Proactively compiles procedure logs in anticipation of applying for hospital privileges
prepares for professional requirements to enter	
practice	
Level 5 Advocates for or leads systems change	Works with community or professional organizations to advance the understanding of
that enhances high-value, efficient, and effective	cost-effective care delivered by osteopathic physicians
patient care	
Engages in external activities related to	 Improves informed consent process for non-English-speaking patients requiring
advocacy for cost-effective care	interpreter services
Role models effective practice and practice	 Shares experiences of QI projects with other physicians
management	• Onares experiences of er projects with other physicians
Assessment Models or Tools	Direct observation
	Knowledge based content testing
	Medical record (chart) audit
	Multisource feedback
	QI metrics/practice data
Curriculum Monning	
Curriculum Mapping	•
Notes or Resources	Agency for Healthcare Research and Quality (AHRQ). Major Physician Measurement
	Sets. https://www.ahrq.gov/professionals/quality-patient-
	safety/talkingquality/create/physician/measurementsets.html. 2021
	AHRQ. Measuring the Quality of Physician Care.
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	safety/talkingquality/create/physician/challenges.html. 2021.

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Based-Programs/MACRA-MIPS-and-APMs/MACRA-MIPS-and-APMs.html. 2021.
Center for Medicare and Medicaid Services. Merit-based Incentive Payment System
(MIPS) Overview. https://qpp.cms.gov/mips/overview. 2021.
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http://datacenter.commonwealthfund.org/?_ga=2.110888517.1505146611.1495417431-
<u>1811932185.1495417431#ind=1/sc=1</u> . 2021.
• Dzau VJ, McClellan MB, McGinnis JM, et al. Vital directions for health and health care:
Priorities from a National Academy of Medicine initiative. <i>JAMA</i> . 2017;317(14):1461-1470.
https://nam.edu/vital-directions-for-health-health-care-priorities-from-a-national-academy-
of-medicine-initiative/. 2021.
 Institute for Healthcare Improvement. IHI Open School.
http://app.ihi.org/Imsspa/#/6cb1c614-884b-43ef-9abd-d90849f183d4. 2021.
• The Kaiser Family Foundation. Topic: Health Reform. https://www.kff.org/health-reform/.
2021.

Practice-Based Learning and Improvement 1: Evidence-Based and Informed Practice Overall Intent: To incorporate evidence and patient values into clinical practice	
Milestones	Examples
Level 1 Demonstrates how to access, categorize, and analyze clinical evidence	 Identifies evidence-based guidelines for osteoporosis screening at US Preventive Services Task Force website
Understands how to perform a focused literature review	 Identifies evidence-based guidelines for knee osteoarthritis
Level 2 Articulates clinical questions and elicits patient preferences and values to guide evidence-based care	 In a patient with a rotator cuff injury, identifies and discusses potential evidence-based treatment options, and solicits patient perspective Explains why an x-ray should not be performed based on an updated literature review
Locates and evaluates evidence-based resources to develop an OMT plan	 Discusses literature with the attending in support of physiologic models on which the OMT plan is based
Level 3 Locates and applies the best available evidence, integrated with patient preference, to the care of complex patients Critically evaluates and develops the OMT plan,	 Obtains, discusses, and applies evidence for the treatment of a patient with rotator cuff tendinitis, diabetes, diabetes mellitus-associated renal disease, and hypertension Understands and appropriately uses available clinical practice guidelines in making patient care decisions while eliciting patient preferences
integrating evidence-based osteopathic care, to the care of complex patients	
Level 4 Critically appraises and applies evidence even in the face of uncertainty and conflicting evidence to guide osteopathic care, tailored to the individual patient and that patient's neuromusculoskeletal complaints	 Accesses primary literature to identify alternative treatments to opioids for musculoskeletal pain
Level 5 Coaches others to critically appraise and apply evidence for complex patients	 Teaches best practices for treating acute radiculopathies in a patient with diabetes mellitus and coronary artery disease
Collaboratively researches, develops, and disseminates evidence-based decision-making processes to promote best practices in osteopathic neuromusculoskeletal medicine	• As part of a team, develops a continuous quality improvement project assessing the risks and benefits of oral steroid use in the diabetic population for acute radiculopathies; shares findings at a regional event
Assessment Models or Tools	 Direct observation Medical record (chart) audit Oral or written examination

Osteopathic Neuromusculoskeletal Medicine Supplemental Guide

	Presentation evaluation
	Research portfolio
Curriculum Mapping	
Notes or Resources	 Care That Fits. <u>https://carethatfits.org/</u>. 2021. Fortin AH, Dwamena FC, Frankel RM, Smith RC. <i>Smith's Patient Centered Interviewing:</i> <i>An Evidence-Based Method</i>. 4th ed. New York, NY: McGraw Hill; 2018. ISBN:978-1259644627. Guyatt G, Rennie D, Meade MO, Cook DJ. <i>Users' Guides to the Medical Literature</i>. 3rd ed. New York, NY: McGraw Hill; 2015. ISBN:978-0-07-179071-0. Institutional IRB guidelines Mayo Clinic. Mayo Clinic Shared Decision-Making National Resource Center.
	 https://shareddecisions.mayoclinic.org/. 2021. U.S. National Library of Medicine. PubMed Tutorial. https://www.nlm.nih.gov/bsd/disted/pubmedtutorial/cover.html. 2021. US Preventive Services Task Force. https://www.uspreventiveservicestaskforce.org/. 2021. Various journal submission guidelines

Practice-Based Learning and I	nprovement 2: Reflective Practice and Commitment to Personal Growth
Overall Intent: To seek clinical performance information with the intent to improve care; reflect on all domains of practice, personal	
interactions, and behaviors, and their impact on colleagues and patients (reflective mindfulness); and develop clear objectives and goals for	
improvement in the form of a personal learning	
Milestones	Examples
Level 1 Accepts responsibility for personal and professional development by establishing goals	 Initiates personal goals and discuss them with an advisor
Identifies the factors that contribute to gap(s) between expectations and actual performance	 Is aware that inadequate sleep may adversely impact performance
Acknowledges there are always opportunities for self-improvement in both character and skill level	 Participates in didactic sessions and supplemental readings
Level 2 Demonstrates openness to performance data (feedback and other input) to improve on established goals	 Is increasingly able to identify performance gaps in diagnostic skills and daily work using feedback and supplied performance metrics
Self-reflects and analyzes factors that contribute to gap(s) between expectations and actual performance	 After working with an attending for a week, asks the attending about personal performance and opportunities for improvement
Designs and implements a learning plan, with prompting	 Uses feedback to improve communication with peers/colleagues, staff members, and patients
Level 3 Intermittently seeks additional performance data with adaptability and humility	• Takes input from peers/colleagues and supervisors to gain complex insight into personal strengths and areas to improve
Self-reflects, analyzes, and institutes behavioral	Self-reflects and is appreciative, of others' input
change(s) to narrow the gap(s) between expectations and actual performance	Creates specific, measurable, reasonable, and achievable goals
	 Finds and engages in activities targeted at practice areas for improvement
Independently creates and implements a learning plan	
Level 4 Consistently seeks performance data with adaptability and humility	 Habitually makes a learning plan for each rotation and seeks data on personal clinical performance (e.g., creates list of pediatric fractures to see on a pediatric orthopaedic rotation)

Challenges assumptions and considers alternatives in narrowing the gap(s) between expectations and actual performance	• Consistently identifies ongoing gaps and chooses areas for further development (e.g., looks at rotation curriculum to highlight learner deficits, identifies in-training exam categories where deficient to apply to learning plan)
Uses performance data to measure the effectiveness of the learning plan, and, when necessary, improves it	 Consistently seeks out and engages in evidence-based activities targeted at areas for improvement identified by external sources and self-reflection
Level 5 Leads performance review processes	 Actively discusses learning goals with supervisors and colleagues
Coaches others on reflective practice for both treatment plans and OMT skill level	 Encourages other learners to consider how their behaviors affects the team
Facilitates the design and implementing learning	• Serves as a role model for self-reflection and effective self-directed learning (e.g., shares study guides, learning plans with future classes of residents)
plans for others Assessment Models or Tools	Demonstrates emotional intelligence and cognitive reframing skills
Assessment models of Tools	 Direct observation of patient care, video monitoring Review/creation of learning plan
	Self-reflection
	• SWUT (Strengths, Weaknesses, Opportunities, Threats) analysis
Curriculum Mapping	 SWOT (Strengths, Weaknesses, Opportunities, Threats) analysis
Curriculum Mapping Notes or Resources	
	 Burke AE, Benson B, Englander R, Carraccio C, Hicks PJ. Domain of competence: Practice-based learning and improvement. Acad Pediatr. 2014;14(2 Suppl):S38-S54. <u>https://www.academicpedsinl.net/article/S1876-2859(13)00333-1/fulltext</u>. 2021. Grant A, McKimm J, Murphy F. <i>Developing Reflective Practice: A Guide for Medical Students, Doctors and Teachers</i>. Hoboken, NJ: Wiley-Blackwell; 2017. ISBN:978-1119064749. Hojat M, Veloski JJ, Gonnella JS. Measurement and correlates of physicians' lifelong learning. <i>Acad Med.</i> 2009;84(8):1066-74.
	 Burke AE, Benson B, Englander R, Carraccio C, Hicks PJ. Domain of competence: Practice-based learning and improvement. Acad Pediatr. 2014;14(2 Suppl):S38-S54. https://www.academicpedsjnl.net/article/S1876-2859(13)00333-1/fulltext. 2021. Grant A, McKimm J, Murphy F. Developing Reflective Practice: A Guide for Medical Students, Doctors and Teachers. Hoboken, NJ: Wiley-Blackwell; 2017. ISBN:978- 1119064749. Hojat M, Veloski JJ, Gonnella JS. Measurement and correlates of physicians' lifelong learning. Acad Med. 2009;84(8):1066-74. https://insights.ovid.com/crossref?an=00001888-200908000-00021. 2021. Kraut A, Yarris LM, Sargeant J. Feedback: Cultivating a positive culture. J Grad Med Educ. 2015;7(2):262-264. https://www.ncbi.nlm.nih.gov/pmc/articles/PMC4512803/. 2021.
	 Burke AE, Benson B, Englander R, Carraccio C, Hicks PJ. Domain of competence: Practice-based learning and improvement. Acad Pediatr. 2014;14(2 Suppl):S38-S54. https://www.academicpedsjnl.net/article/S1876-2859(13)00333-1/fulltext. 2021. Grant A, McKimm J, Murphy F. <i>Developing Reflective Practice: A Guide for Medical Students, Doctors and Teachers</i>. Hoboken, NJ: Wiley-Blackwell; 2017. ISBN:978-1119064749. Hojat M, Veloski JJ, Gonnella JS. Measurement and correlates of physicians' lifelong learning. <i>Acad Med</i>. 2009;84(8):1066-74. https://insights.ovid.com/crossref?an=00001888-200908000-00021. 2021. Kraut A, Yarris LM, Sargeant J. Feedback: Cultivating a positive culture. <i>J Grad Med</i>

https://meridian.allenpress.com/aplm/article/143/2/244/64770/Giving-and-Receiving-
Effective-Feedback-A-Review. 2021.
• Winkel AF, Yingling S, Jones AA, Nicholson J. Reflection as a learning tool in graduate
medical education: A systematic review. <i>JGME</i> . 2017;9(4):430-439.
https://www.ncbi.nlm.nih.gov/pmc/articles/PMC5559236/. 2021.

Professionalism 1: Professional Behavior and Ethical Principles Overall Intent: To recognize and address lapses in ethical and professional behavior, demonstrates ethical and professional behaviors, and	
use appropriate resources for managing ethical	
Milestones	Examples
Level 1 Describes professional behavior and potential triggers for personal lapses in professionalism	 Understands that being tired can cause a lapse in professionalism Identifies personal goals related to communicating with patients and families
Takes responsibility for personal lapses in professionalism	 Understands being late to sign-out has adverse effect on patient care and professional relationships
Demonstrates knowledge of ethical principles	 Articulates how the principle of "do no harm" applies to a patient who may not need a trigger point injection even though the training opportunity exists
Level 2 Demonstrates self-reflective behaviors and professionalism in routine situations	 Responds appropriately to feedback from supervisors and colleagues related to starting shift on time
Describes when and how to report professionalism lapses in oneself and others	 Notifies appropriate supervisor when a resident is routinely late to sign-out Notifies appropriate supervisor when the resident recognizes personal difficulty showing up on time to osteopathic neuromusculoskeletal medicine continuity clinic
Analyzes straightforward situations using ethical principles	 Identifies and applies ethical principles involved in informed consent when unclear of all the risks
Level 3 Demonstrates professional behavior in complex or stressful situations	 Appropriately responds to a distraught family member following an unsuccessful resuscitation attempt of a relative Holds respectful and informative conversations regarding vaccination decision making with a vaccine-hesitant parent
Recognizes need to seek help in managing and resolving complex professionalism lapses	 After noticing a colleague's inappropriate social media post, reviews social media use policies and seeks guidance
Analyzes complex situations using ethical principles	 Offers treatment options for a terminally ill patient, free of bias, while recognizing own limitations, and consistently honoring the patient's choice
Level 4 Recognizes potential situations that may trigger professionalism lapses and intervenes to prevent lapses in oneself and others	 Actively considers the perspectives of others Models respect for patients and promotes the same from colleagues, when a patient has been waiting an excessively long time to be seen Recognizes and seeks to address any-self held biases that may alter patient interaction

	Respectfully approaches a resident who is late to sign-out about the importance of being on time
Recognizes and uses appropriate resources for managing and resolving dilemmas as needed	 Recognizes and uses ethics consults, literature, risk management, and/or legal counsel to resolve ethical dilemmas Helps a distraught patient speak with a hospital administrator regarding complaints
Level 5 Mentors others in professional behavior	Coaches others when their behavior fails to meet professional expectations and creates a performance improvement plan to prevent recurrence
Identifies and addresses system-level factors that induce or exacerbate ethical problems and professionalism lapses or impede their resolution	• Engages stakeholders to address excessive wait times in the ONMM continuity of care clinic to decrease patient and provider frustrations that lead to unprofessional behavior
Assessment Models or Tools	 Direct observation Multisource feedback
	 Oral or written self-reflection (e.g., of a personal or observed lapse, ethical dilemma, or
	systems-level factors)
Curriculum Manning	Simulation
Curriculum Mapping Notes or Resources	ABIM Foundation. American Board of Internal Medicine. Medical professionalism in the
Notes of Resources	• ABim Foundation: American Board of Internal Medicine. Medical professionalism in the new millennium: A physician charter. Annals of Internal Medicine. 2002;136(3):243-246. <u>https://annals.org/aim/fullarticle/474090/medical-professionalism-new-millennium- physician-charter</u> . 2021.
	• American College of Osteopathic Family Physicians. <u>https://www.acofp.org/acofpimis/</u> . 2021.
	 American Medical Association. Ethics. <u>https://www.ama-assn.org/delivering-care/ama-</u> code-medical-ethics. 2021.
	 American Osteopathic Association. Physician Wellness. <u>https://osteopathic.org/life-career/your-health-wellness/</u>. 2021.
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	scale-of-empathy.html. 2021.

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Professionalism 2: Accountability/Conscientiousness Overall Intent: To take responsibility for one's own actions and the impact of these on patients and other members of the health care team	
Milestones	Examples
Level 1 Takes responsibility for failure to complete tasks and responsibilities, identifies potential contributing factors, and describes strategies for ensuring timely task completion in the future	 Responds promptly to reminders from program administrator to complete work hour logs Timely attendance at conferences Establishes timely goals for daily chart completion
Responds promptly to requests or reminders to	 Completes end-of-rotation evaluations
complete tasks and responsibilities	Completes chart documentation on the same day of the visit
Level 2 Performs tasks and responsibilities in a timely manner with appropriate attention to	 Completes administrative tasks and documents safety modules, procedure review, and licensing requirements by specified due date
detail in routine situations	Routinely maintains up-to-date patient charts
Recognizes situations that may impact one's own ability to complete tasks and responsibilities in a timely manner	 In preparation for being out of the office, arranges coverage for assigned clinical tasks on ONMM continuity of care clinic patients to ensure appropriate continuity of care
Level 3 Performs tasks and responsibilities in a timely manner with appropriate attention to detail in complex or stressful situations	 Notifies attending of multiple competing demands on-call, appropriately triages tasks, and asks for assistance from other residents or faculty members, as needed Efficiently manages transfer of a clinic patient to the emergency room with all relevant information passed on to emergency department staff members
Proactively implements strategies to ensure that the needs of patients, teams, and systems are met	 Proactively communicates with other specialists and team members to ensure a coordinated plan of action upon a transition of care Routinely performs chart review ahead of clinic to manage patient load and delegate tasks efficiently
Level 4 Recognizes and addresses situations that may impact others' ability to complete tasks and responsibilities in a timely manner	 Takes responsibility for inadvertently omitting key patient information during sign-out and professionally discusses with the patient, family members, and interprofessional team Encourages others on the team to maintain updated sign-out sheets for their patients to allow for seamless transfer of information
Level 5 Takes ownership of systemic processes	 Sets up a meeting with the nurse manager to streamline patient discharges and leads
and outcomes	team to find solutions to the problem
	 Leads a quality improvement project aimed at identifying key factors in patient wait-time in clinic
Assessment Models or Tools	Compliance with deadlines and timelines

	 Direct observation Multisource feedback Resident learning portfolio Self-evaluations and reflective tools Simulation
Curriculum Mapping	
Notes or Resources	 American Society of Anesthesiologists. Standards and Guidelines. https://www.asahq.org/standards-and-guidelines. 2021. Code of conduct from fellow/resident institutional manual Expectations of residency program regarding accountability and professionalism
Overall Intent: To examine resident insight and ability to monitor and address personal well-being and professional growth	
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Milestones	Examples
Level 1 Recognizes status of personal and	 Acknowledges their fatigue when pointed out by a colleague
professional well-being, with assistance	Recognizes that asking for help is a sign of strength
Recognizes one's own limits in knowledge/skills,	Accepts and exhibits positive responses to constructive feedback
with assistance	Receptive to attending physician guidance prior to seeing a patient
Level 2 Independently recognizes status of	 Identifies times when critical thinking is impaired due to fatigue
personal and professional well-being	Recognizes own symptoms of depression
Independently recognizes limits in the	Actively seeks guidance when unsure about a clinical situation
knowledge/skills of oneself and the team and	• Schedules a review session with an attending when there are challenges understanding
demonstrates appropriate help-seeking behaviors	the management of low back pain in a patient with ankylosing spondylitis
Level 3 Proposes a plan to optimize personal	After meeting with an advisor over concerns about increased stress in residency,
and professional well-being, with guidance	 develops a schedule for daily exercise Is receptive to faculty member suggestions to seek outside evaluation and/or treatment for
	a possible learning disability
	• Coordinates with advisor to schedule blocked lactation times in ONMM continuity of care clinic and during the inpatient ONMM rotation
Proposes a plan to remediate or improve limits	• Seeks assistance to develop a learning plan for an identified gap in prioritizing treatment
<i>in the knowledge/skills of oneself or the team, with guidance</i>	needs of patients with multiple comorbid/musculoskeletal conditions
Level 4 Independently develops a plan to	• After becoming a parent, adjusts time management to allow for completion of clinical work
optimize personal and professional well-being	while attending to family needs
	 Initiates contact with a financial planner to optimize loan repayment strategies
Independently develops a plan to remediate or	Develops workshop to address ability of team to manage shoulder dystocia
improve limits in the knowledge/skills of oneself or the team	• After a missed diagnosis of a dislocated right shoulder on the inpatient service, develops a workshop to review best practice for the management of this condition at noon conference
Level 5 Addresses system barriers to maintain personal and professional well-being	Works as part of a system committee to develop and administer well-being survey

Mentors others to enhance knowledge/skills of	Leads an education committee to develop longitudinal workshops
oneself or the team	
Assessment Models or Tools	Direct observation
	Group interview or discussions for team activities
	Individual interview
	Multisource feedback
	Online training modules
	Participation in well-being programs
	Personal learning plan
	Reflection
	Self SWOT
	Self-assessment
Curriculum Mapping	
Notes or Resources	 This subcompetency is not intended to evaluate a fellow's well-being. Rather, the intent is to ensure that each fellow has the fundamental knowledge of factors that affect well-being, the mechanisms by which those factors affect well-being, and available resources and tools to improve well-being. ACGME. "Well-Being Tools and Resources." https://dl.acqme.org/pages/well-being-tools-resources. Accessed 2022. Case Network. CoreWellness Online. http://casenetwork.com/markets/corewellness/2021. Hicks PJ, Schumacher D, Guralnick S, Carraccio C, Burke AE. Domain of competence: personal and professional development. <i>Acad Pediatr.</i> 2014 Mar-Apr;14(2 Suppl):S80-97. https://www.academicpedsinl.net/article/S1876-2859(13)00332-X/fulltext. 2021. Local resources, including Employee Assistance programs Pipas CF. <i>A Doctor's Dozen: 12 Strategies for Personal Health and a Culture of Wellness</i>. Hanover, NH: Dartmouth College Press; 2018. https://www.press.uchicago.edu/ucp/books/book/distributed/D/bo44895080.html. 2021.

Interpersonal and Communication Skills 1: Patient- and Family-Centered Communication

Overall Intent: To deliberately use language and behaviors to form constructive relationships with patients, identify communication barriers including self-reflection on personal biases and minimize them in the doctor-patient relationships; organize and lead communication around shared decision making

Milestones	Examples
Level 1 Uses language and non-verbal behavior to demonstrate respect and establish rapport while communicating one's own role within the health care system	 Introduces self, other learners and faculty members; identifies patient and others in the room, and engages all parties in health care discussion
Recognizes easily-identified barriers to effective communication (e.g., language, disability)	 Identifies need for trained interpreter with non-English-speaking patients
Identifies the need to individualize communication strategies	 Uses age-appropriate language when discussing treatment modalities with pediatric patients
Level 2 Establishes a therapeutic relationship in straightforward encounters using active listening and clear language	 Avoids medical jargon and restates patient perspective when discussing tobacco cessation
Identifies complex barriers to effective communication (e.g., health literacy, cultural differences)	 Recognizes the need for handouts with diagrams and pictures to communicate information to a patient who is unable to read
Organizes and initiates communication, sets an agenda, clarifies expectations, and verifies understanding	• Prioritizes and sets agenda at the beginning of the appointment for a new patient with chronic back pain
Level 3 Establishes a therapeutic relationship in challenging patient encounters	 Acknowledges patient's request for an MRI for new onset back pain without red flags and arranges timely follow-up visit to align diagnostic plan with goals of care
When prompted, reflects on personal biases while attempting to minimize communication barriers	• In a discussion with the faculty member, acknowledges discomfort in caring for a patient with COPD who continues to smoke and has recurrent thoracic back pain secondary to viscerosomatic reflexes related to lung pathology
Sensitively and compassionately delivers medical information, managing patient/patient's	• Conducts a family meeting to determine a plan for withdrawal of treatment in a terminally ill patient

 Continues to engage representative family members with disparate goals in the care of a patient with dementia 	
 Reflects on personal bias related to lung cancer death of own father and solicits input from faculty about mitigation of communication barriers when counseling patients around smoking cessation 	
• Uses patient and family input to develop a plan for home-based physical and occupational therapy in a Parkinson's patient they are caring for in the ONMM continuity of care clinic	
 Leads a discussion group on personal experience of moral distress 	
• Develops a residency curriculum on social justice which addresses unconscious bias	
 Serves on a hospital bioethics committee 	
Direct observation	
Multisource feedback	
Portfolio	
Self-assessment including self-reflection exercises	
Standardized patients or structured case discussions	
Laidlaw A. Hart J. Communication skills: An assential component of modical surrisula	
• Laidlaw A, Hart J. Communication skills: An essential component of medical curricula. Part I: Assessment of clinical communication: AMEE Guide No. 51. <i>Med Teach</i> . 2011;33(1):6-8.	
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https://journals.lww.com/academicmedicine/Fulltext/2001/04000/Essential Elements of
Communication in Medical.21.aspx. 2021.
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Patient Educ Couns. 2001;45(1):23-34.
https://www.sciencedirect.com/science/article/abs/pii/S0738399101001367?via%3Dihub.
2021.
• Symons AB, Swanson A, McGuigan D, Orrange S, Akl EA. A tool for self-assessment of
communication skills and professionalism in residents. BMC Med Educ. 2009; 9:1.
https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2631014/. 2021.

Interpersonal and Communication Skills 2: Interprofessional and Team Communication Overall Intent: To effectively communicate with the health care team, including consultants, in both straightforward and complex situations	
Milestones	Examples
Level 1 Respectfully requests a consultation, with supervision	Contacts a psychiatry resident for a consultation for patient who is hallucinating
Respectfully responds to a consultation request and conveys recommendations, with supervision	• Appropriately and professionally acknowledges and communicates (i.e., "closes the loop") with consulting physician once consult is reviewed with supervisor
Uses language that values all members of the health care team	 Correctly identifies individuals in the ONMM program by name and role; acknowledges team approach to care with patients
Level 2 Clarifies the goals of the consultation request	 Follows up with consultants to convey specific questions and goals Communicates physical exam and work-up to date to neurology team when requesting consultation
Clearly conveys recommendations following consultations	• Discusses case with physician requesting an an ONMM consult and follows up on results with a written letter
Communicates information effectively with all health care team members	 Uses ONMM consult template when reporting on a patient referred for somatic dysfunction
Level 3 Ensures understanding of consultant recommendations	 Uses closed-loop communication when providing ONMM consultative recommendations to requesting provider
Seeks and integrates input from different members of the health care team and provides	Written report to primary team should clearly answer reason for requested consult and add value to the patient's care
recommendations to the primary team in a clear and timely manner	 Understands the value of other team members Discusses results of newborn inpatient ONMM consultation with lactation consultant and pediatrician
Communicates concerns and provides feedback to peers and learners	• Facilitates a mid-rotation feedback session with a student, developing an action plan for improved problem-focused medical history taking
Level 4 Integrates recommendations from consultant into the treatment plan	 Develops a single plan of care for a patient with multiple sclerosis based on recommendations from neurology, psychiatry, and pain management

Provides comprehensive and prioritized recommendations, including assessment and rationale, to all necessary health care team members	• Provide understandable rationalized treatment plan based on the OMM findings documented that can be implemented in the hospital setting for a patient with post operative ileus
Communicates feedback and constructive criticism to supervising individuals	Respectfully raises concerns about a disruptive faculty member to program director
Level 5 Leads the health care team in the provision of effective consultative services across the spectrum of disease complexity and acuity	 Knows role as consultant and progressively provides valuable advice and care to obese diabetic patients with renal insufficiency presenting with low back pain and peripheral neuropathy
Facilitates regular health care team-based feedback in complex situations	 Effectively leads a clinical operations meeting to discuss controversial new scheduling templates Convenes and facilitates a multidisciplinary meeting regarding a patient's feedback received after a patient's unsatisfactory appointment at the ONMM continuity of care clinic
Assessment Models or Tools	 Direct observation Medical record (chart) audit Multisource feedback Simulation
Curriculum Mapping	•
Notes or Resources	 Braddock CH, Edwards KA, Hasenberg NM, Laidley TL, Levinson W. Informed decision making in outpatient practice: Time to get back to basics. <i>JAMA</i>. 1999;282(24):2313-2320. <u>https://jamanetwork.com/journals/jama/fullarticle/192233</u>. 2021. Dehon E, Simpson K, Fowler D, Jones A. Development of the faculty 360. <i>MedEdPORTAL</i>. 2015;11:10174. <u>https://www.mededportal.org/doi/10.15766/mep_2374-8265.10174</u>. 2021. Green M, Parrott T, Cook G. Improving your communication skills. <i>BMJ</i>. 2012;344:e357 <u>https://www.bmj.com/content/344/bmj.e357</u>. 2021. Henry SG, Holmboe ES, Frankel RM. Evidence-based competencies for improving communication skills in graduate medical education: A review with suggestions for implementation. <i>Med Teach</i>. 2013;35(5):395-403. <u>https://www.tandfonline.com/doi/abs/10.3109/0142159X.2013.769677?journalCode=imte2</u><u>0</u>. 2021. Roth CG, Eldin KW, Padmanabhan V, Freidman EM. Twelve tips for the introduction of emotional intelligence in medical education. <i>Med Teach</i>. 2018;21:1-4.

https://www.tandfonline.com/doi/abs/10.1080/0142159X.2018.1481499?journalCode=imte
<u>20</u> . 2021.

Interpersonal and Communication Skills 3: Communication within Health Care Systems Overall Intent: To effectively and responsibly use and improve EHR and health systems communication	
Milestones	Examples
Level 1 Records information in the patient record in an accurate and timely manner	Completes notes promptly with accurate data
Learns institutional policy and safeguards patient personal health information	 Adheres to Health Insurance Portability and Accountability Act (HIPAA) requirements by not discussing patients in common areas
Communicates through appropriate channels as required by institutional policy (e.g., patient safety reports, cell phone/pager use)	 Uses encrypted email systems when including patient data
Level 2 Demonstrates organized medical management reasoning through notes in the patient record	 After seeing a patient with low back pain, documents rationale for not ordering an MRI
Appropriately uses documentation shortcuts; records required data in formats and timeframes specified by institutional policy	 Avoids inappropriate copying and pasting of notes Adjusts contents of macros to be patient specific
Respectfully communicates concerns about the system	 Discusses the breakdown of communication between nurses and physicians with appropriate individuals
Level 3 Uses the patient record to communicate updated and concise information in an organized format	 Documents changes in patient status in the medical record outside of the daily note Routinely updates problem list to reflect current status
Appropriately selects direct (e.g., telephone, in- person) and indirect (e.g., progress notes, text messages) forms of communication based on context	• Calls the patient to communicate a concerning test result, then notifies the clinical staff to schedule an appointment
Uses appropriate channels to offer clear and constructive suggestions for system improvement while acknowledging system limitations	Communicates specific opportunities for EHR improvement to the appropriate advisory committee

Level 4 Demonstrates efficiency in documenting	• Completes notes and updates charts for visits on day of appointment at a practice-level
patient encounters and updating record	volume
Manages the volume and extent of written and verbal communication required for practice	Manages practice-level volume of EHR tasks in a time-frame consistent with policy
verbal communication required for practice	
	 Participates in task force to update policy for sharing abnormal results
Initiates difficult conversations with	Addresses members of the team, when needed, in an objective but compassionate,
appropriate stakeholders to improve the system	constructive, non-threatening manner
Level 5 Optimizes and improves functionality of	● Is identified as an EHR super-user
the electronic health record within the institutional system	
nisilational system	
Guides departmental or institutional	• Participates in a task force established by the hospital QI committee to improve order sets
communication around policies and procedures	
Equilitates dialogue regarding systems issues	Participates in pharmacy and therapeutics committees to develop EHR tools to
Facilitates dialogue regarding systems issues among larger community stakeholders	communicate across or between systems
(residency institution, health care system, field)	
Assessment Models or Tools	Direct observation
	Medical record (chart) audit
Ourrisedans Manasian	Multisource feedback
Curriculum Mapping	
Notes or Resources	• Bierman JA, Hufmeyer KK, Liss DT, Weaver AC, Heiman HL. Promoting responsible electronic documentation: Validity evidence for a checklist to assess progress notes in the
	electronic health record. <i>Teach Learn Med.</i> 2017;29(4):420-432.
	https://www.tandfonline.com/doi/full/10.1080/10401334.2017.1303385. 2021.
	Haig KM, Sutton S, Whittington J. SBAR: A shared mental model for improving
	communication between clinicians. <i>Jt Comm J Qual Patient Saf</i> . 2006;32(3):167-175.
	 <u>https://www.jointcommissionjournal.com/article/S1553-7250(06)32022-3/fulltext</u>. 2021. Starmer AJ, Spector ND, Srivastava R, et al. I-pass, a mnemonic to standardize verbal
	handoffs. <i>Pediatrics</i> . 2012;129.2:201-204.
	https://pediatrics.aappublications.org/content/129/2/201.long?sso=1&sso_redirect_count=
	1&nfstatus=401&nftoken=0000000-0000-0000-0000-
	000000000000&nfstatusdescription=ERROR%3a+No+local+token. 2021.

To help programs transition to the new version of the Milestones, the ACGME has mapped the original Milestones 1.0 to the new Milestones 2.0. Indicated below are where the subcompetencies are similar between versions. These are not exact matches but are areas that include similar elements. Not all subcompetencies map between versions. Inclusion or exclusion of any subcompetency does not change the educational value or impact on curriculum or assessment.

Milestones 1.0	Milestones 2.0
PC1: Osteopathic Manipulative Techniques (OMT) (Direct	PC2: Osteopathic Manipulative Treatment (OMT) (Direct)
and Indirect)	PC3: Osteopathic Manipulative Treatment (OMT) (Indirect)
PC2: Trigger Point Injection, Joint Aspiration, and Injection	PC5: Management of Procedural Care
PC3: Patient Management	PC1: Patient Management: Osteopathic Approach to Patient
	Care
	PC4: Diagnostic Screening, Testing, and Interpreting
PC4: Providing and Requesting Consultation	
MK1: Possesses Clinical Knowledge (Anatomy,	MK1: Applied Foundational Sciences
Physiology, Pharmacology, Assessment, and Treatment	
MK2: Manifestation of systemic disease through	MK2: Manifestation of Systemic Disease through
neuromusculoskeletal system and related visceral and	Neuromusculoskeletal System
somatic reflex patterns	
SBP1: Patient Safety and Advocacy	SBP1: Patient Safety and Quality Improvement
	SBP2: System Navigation for Patient-Centered Care
SBP2: Practice Management and Economics	SBP3: Physician Role in the Health Care Systems
PBLI1: L earning and Feedback	PBLI2: Reflective Practice and Commitment to Personal Growth
PBLI2: Literature Review and Research	PBLI1: Evidence-Based and Informed Practice
PROF1: Patient and Community Interactions	PROF1: Professional Behavior and Ethical Principles
PROF2: Professional Conduct and Accountability	PROF1: Professional Behavior and Ethical Principles
	PROF2: Accountability/Conscientiousness
PROF3: Maintains emotional, physical, and mental health;	PROF3: Self-Awareness and Help-Seeking
and pursues continual personal and professional growth	
ICS1: Develops Meaningful, Therapeutic Relationships	ICS1: Patient- and Family-Centered Communication
with Patients and Families	
ICS2: Interprofessional Communications	ICS2: Interprofessional and Team Communication
	ICS3: Communication within Health Care Systems

Available Milestones Resources

Milestones 2.0: Assessment, Implementation, and Clinical Competency Committees Supplement, 2021 - <u>https://meridian.allenpress.com/igme/issue/13/2s</u>

Milestones Guidebooks: <u>https://www.acgme.org/milestones/resources/</u>

- Assessment Guidebook
- Clinical Competency Committee Guidebook
- Clinical Competency Committee Guidebook Executive Summaries
- Implementation Guidebook
- Milestones Guidebook

Milestones Guidebook for Residents and Fellows: <u>https://www.acgme.org/residents-and-fellows/the-acgme-for-residents-and-fellows/</u>

- Milestones Guidebook for Residents and Fellows
- Milestones Guidebook for Residents and Fellows Presentation
- Milestones 2.0 Guide Sheet for Residents and Fellows

Milestones Research and Reports: https://www.acgme.org/milestones/research/

- Milestones National Report, updated each fall
- *Milestones Predictive Probability Report, updated each fall*
- *Milestones Bibliography*, updated twice each year

Developing Faculty Competencies in Assessment courses - <u>https://www.acgme.org/meetings-and-educational-activities/courses-and-workshops/developing-faculty-competencies-in-assessment/</u>

Assessment Tool: Direct Observation of Clinical Care (DOCC) - <u>https://dl.acgme.org/pages/assessment</u>

Assessment Tool: Teamwork Effectiveness Assessment Module (TEAM) - https://team.acgme.org/

Improving Assessment Using Direct Observation Toolkit - <u>https://dl.acgme.org/pages/acgme-faculty-development-toolkit-improving-assessment-using-direct-observation</u>

Remediation Toolkit - https://dl.acgme.org/courses/acgme-remediation-toolkit

Learn at ACGME has several courses on Assessment and Milestones - https://dl.acgme.org/