

Supplemental Guide: Pediatric Urology



May 2021

TABLE OF CONTENTS

INTRODUCTION	3
PATIENT CARE	4
Patient Evaluation and Decision MakingPeri-Procedural Care	4 6
Endoscopic Procedures Open Procedures Genital Reconstruction	8 10
Minimally Invasive Procedures	
MEDICAL KNOWLEDGE	14
Clinical Medical Knowledge Clinical Reasoning Complex Care in Medical Management	16
SYSTEMS-BASED PRACTICE	20
Patient Safety and Quality Improvement	22
PRACTICE-BASED LEARNING AND IMPROVEMENT	27
Evidence-Based and Informed PracticeReflective Practice and Commitment to Personal Growth	
PROFESSIONALISM	30
Professional Behavior and Ethical Principles Administrative Tasks Well-Being	32
INTERPERSONAL AND COMMUNICATION SKILLS	34
Patient- and Family-Centered Communication Patient Counseling and Shared Decision Making Interprofessional and Team Communication Communication within Health Care Systems	36 38
MAPPING OF 1.0 TO 2.0	41
RESOURCES	43

Milestones Supplemental Guide

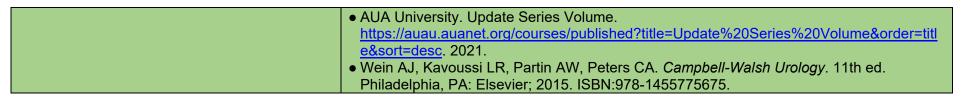
This document provides additional guidance and examples for the Pediatric Urology Milestones. This is not designed to indicate any specific requirements for each level, but to provide insight into the thinking of the Milestone Work Group.

Included in this document is the intent of each Milestone and examples of what a Clinical Competency Committee (CCC) might expect to be observed/assessed at each level. Also included are suggested assessment models and tools for each subcompetency, references, and other useful information.

Review this guide with the CCC and faculty members. As the program develops a shared mental model of the Milestones, consider creating an individualized guide (Supplemental Guide Template available) with institution/program-specific examples, assessment tools used by the program, and curricular components.

Additional tools and references, including the Milestones Guidebook, Clinical Competency Committee Guidebook, and Milestones Guidebook for Residents and Fellows, are available on the <u>Resources</u> page of the Milestones section of the ACGME website.

Overall Intent: To efficiently obtain and synthes	Care 1: Patient Evaluation and Decision Making size the history, physical exam, and collateral patient data to develop an appropriate
management plan Milestones	Examples
	All examples relate to a child with recurrent urinary tract infections
Level 1 Obtains and performs developmentally appropriate history and physical exam	 Obtains and performs a history and physical exam for a child with a urinary tract infection Identifies risk factors and comorbidities, particularly bowel function Identifies genital abnormalities Confirms the diagnosis of urinary tract infection based on urinalysis, urine culture and symptoms Differentiates between symptomatic and asymptomatic bacteriuria
Level 2 Selects and interprets diagnostic testing	 Obtains a catheterized urine specimen when needed Recognizes contaminated urine specimens, and repeats when needed Understands the significance of a bag urine specimen Orders appropriate radiographic imaging Interprets renal/bladder ultrasounds and voiding cystourethrograms
Level 3 Develops a plan to manage patients with straightforward conditions	 Develops a plan for a child with a normal physical exam and renal ultrasound Develops a behavior modification plan for bladder and bowel dysfunction Understands the need to manage diet and benefits of probiotics Knows when antibiotic treatment and prophylaxis are warranted
Level 4 Develops a plan to manage patients with complex conditions and adapts plan for changing clinical situation	 Manages recurrent pyelonephritis when associated with congenital uropathy Appropriately treats symptomatic breakthrough urinary tract infections
Level 5 Develops a clinical pathway for the management of patients with complex conditions	Integrates novel intervention into management plan following standard management
Assessment Models or Tools	 Clinical case discussion assessment Direct observation End-of-rotation evaluation Medical record (chart) audit Multisource feedback Observed structured clinical examination (OSCE) Simulation
Curriculum Mapping	
Notes or Resources	 American Urological Association (AUA). Guidelines. https://www.auanet.org/guidelines. 2021. AUA University. AUA Urology Core Curriculum. https://auau.auanet.org/core. 2021.



Patient Care 2: Peri-Procedural Care Overall Intent: To safely provide comprehensive pre-operative, intra-operative, and post-operative management of patients, including physiologic alterations and complications	
Milestones	Examples
Level 1 Describes how changes in normal physiology may lead to peri-procedural alterations and complications	 Selects appropriate pre-operative antibiotics Identifies appropriate fluids (type and rate) for resuscitation of pediatric patients post-operatively Avoids use of nonsteroidal anti-inflammatory drugs (NSAIDs) in high-risk patients
Level 2 Accurately and reliably gathers and reports clinical information pertaining to common peri-procedural alterations and complications	 Identifies abnormal vital signs and/or urine output in pediatric patients post-operatively Recognizes concerning findings during abdominal or wound examination
Level 3 Identifies and prioritizes tasks necessary for management of peri-procedural alterations and complications	 Orders appropriate work-up of post-operative fever Effectively troubleshoots malfunctioning tubes and drains after reconstructive procedure Recognizes signs and symptoms of post-operative urine leak
Level 4 Proactively recognizes potential risk factors for complications and implements measures to prevent or mitigate them	 Assures patients have appropriate bowel regimen post procedure including on discharge Considers the potential need for ongoing prophylactic antibiotics, particularly in the setting of indwelling tubes or drains Includes regular skin checks and offloading as part of routine care in patients with limited mobility (including spica cast or Bryant's traction)
Level 5 Coordinates input from multiple specialties and/or manages multiple scenarios simultaneously	 Communicates with pain management service regarding needs for pain medications both pre- and post-operatively Manages hemorrhagic cystitis in a patient after bone marrow transplant Coordinates multidisciplinary care for patients after exstrophy closure
Assessment Models or Tools	 Clinical case discussion assessment Direct observation End-of-rotation evaluation Medical record (chart) audit Multisource feedback OSCE Simulation
Curriculum Mapping	
Notes or Resources	 AUA. Guidelines. https://www.auanet.org/guidelines. 2021. AUA University. AUA Urology Core Curriculum. https://auau.auanet.org/core. 2021. AUA University. Update Series Volume. https://auau.auanet.org/courses/published?title=Update%20Series%20Volumeℴ=title&sort=desc. 2021.

2017. ISBN:9780323392426. ● Wein AJ, Kavoussi LR, Partin AW, Peters CA. Campbell-Walsh Urology. 11th ed. Philadelphia, PA: Elsevier; 2015. ISBN:978-1455775675.
--

Patient Care 3: Endoscopic Procedures Overall Intent: To perform endoscopic procedures safely and efficiently	
Milestones	Examples
Level 1 Prepares pediatric patients and equipment for endoscopic procedures	 Explains differences and limitations between offset Deflux © scope and other pediatric cystoscopic equipment Correctly assembles endoscopic equipment Appropriately positions patient with pressure points padded and limbs situated ergonomically Appropriately covers nonessential parts of the body from direct ionizing radiation
Identifies anatomic and safety differences between pediatric and adult populations	 Describes ALARA ("as low as reasonably achievable") principle Discusses the effects of ionizing radiation on children, particularly regarding malignancy risk
Level 2 Independently performs diagnostic pediatric lower tract endoscopic procedures	Visualizes entire surface of bladder during cystoscopy Monitors radiation exposure of the patient and team during the procedure
Identifies urethral and ureteral abnormalities during endoscopic procedures	 Identifies urethral abnormalities such as posterior urethral valves and prostatic utricle Identifies ureteral orifice abnormalities such as ectopic ureteral orifice, ureterocele
Level 3 Independently performs simple diagnostic upper tract and lower tract therapeutic endoscopic procedures	Safely performs: Diagnostic ureteroscopy Retrograde ureteropyelogram and JJ stent placement Subureteric injection of bulking agent Transurethral incision of ureterocele Transurethral resection of posterior urethral valves
Selects ureteroscope and stent size for individual patients and plans for assistive devices to perform endoscopic procedures	Selects appropriately sized endoscopic equipment Uses available formula to determine appropriate stent size Anticipates additional equipment needed for procedure
Level 4 Independently performs complex endoscopic procedures	 Appropriately manages intra-operative endoscopic complications (e.g., defective stone basket) Safely performs: Percutaneous nephrolithotomy in adolescent patient Ureteroscopic stone extraction Ureteroscopy in very young child

Selects endoscopic assistive devices in a cost- effective manner and effectively troubleshoots during the procedure	Considers the various disposable products that can be used for one procedure and how to use them efficiently to cut down on cost to patient
Level 5 Independently performs complex	Safely performs: Instance
endoscopic procedures in a patient with challenging anatomy	 Ureteroscopy in horseshoe or crossed ectopic kidney Percutaneous nephrolithotomy in young child
Chancinging anatomy	Manages a severely encrusted ureteral stent
Identifies a novel use of available tools	Obtains percutaneous renal access
Assessment Models or Tools	Clinical case discussion assessment
	Direct observation
	End-of-rotation evaluation
	Medical record (chart) audit
	Multisource feedback
	Simulation
	Surgical skills assessment tool
Curriculum Mapping	
Notes or Resources	AUA University. AUA Urology Core Curriculum. https://auau.auanet.org/core . 2021.
	• AUA University. Surgical Video Library. https://auau.auanet.org/node/25250 . 2021.
	• Smith D, Preminger G, Badlani GH, Kavoussi LR. Smith's Textbook of Endourology. 4th
	ed. Hoboken, NJ: Wiley Blackwell; 2019. ISBN:978-1-119-24516-2.

	e 4: Open Procedures (Abdominal or Rectoperineal) ntly perform simple and complex open urologic procedures
Milestones	Examples
Level 1 Describes various published techniques available for open procedures	 Describes multiple techniques for performing ureteral reimplantation and risks/benefits of each Describes options for urinary diversion in infant with posterior urethral valves and possible indications for each
Level 2 Anticipates the steps of the procedure and actively assists	 Actively assists in common open procedures (hernia/hydrocele repair, orchiopexy, ureteral reimplant) but requires some prompting Demonstrates awareness of anatomic relationships and exercises caution to avoid common complications (e.g., avoids injury to vas deferens during mobilization of the ureter in a boy)
Level 3 Performs simple open procedures with good tissue handling and identifies the need for deviation in the surgical plan	 Performs major steps of hernia/hydrocele repair, orchiopexy, or ureteral reimplant in a single system with minimal prompting Chooses surgical instrumentation that is appropriate to tissue type and is conscious of tissue handling (e.g., exercises caution when handling ureter, does not pick up ilioinguinal nerve) Identifies when an appendix is not suitable for creating a continent catheterizable channel
Level 4 Performs complex open procedures and executes deviation in the surgical plan when needed	 Performs major steps of infant (open) pyeloplasty, re-operative ureteral reimplant or bladder augmentation with minimal prompting Carries out psoas hitch, Boari flap, or ureteroureterostomy when there is inadequate ureteral length for ureteral reimplantation Creates continent catheterizable channel from alternate bowel segment when appendicovesicostomy is not feasible
Level 5 Performs procedures incorporating surgical innovations	 Efficiently and effectively performs a procedure using a previously created surgical tool in a new way Creates a new tool for use in a surgical procedure
Assessment Models or Tools	 Clinical case discussion assessment Crowdsourcing assessment of surgical skills Direct observation End-of-rotation evaluation Multisource feedback Objective structured assessment of technical skills (OSATS) Simulation Surgical skills assessment tool
Curriculum Mapping	•

Notes or Resources	• AUA University. Surgical Video Library. https://auau.auanet.org/node/25250 . 2021.
	• Smith J, Howards S, Preminger G, Dmochowski R. <i>Hinman's Atlas of Urologic Surgery</i> .
	4th ed. Philadelphia, PA: Elseview; 2018. ISBN:978-0-12-801648-0.
	• Wein AJ, Kavoussi LR, Partin AW, Peters CA. Campbell-Walsh Urology. 11th ed.
	Philadelphia, PA: Elsevier; 2015. ISBN:978-1455775675.

Overall Intent: To perform genital reconstruction	Patient Care 5: Genital Reconstruction on safely and efficiently
Milestones	Examples
Level 1 Describes various published techniques available for reconstruction	 Describes options for reconstruction of glanular, distal, proximal, and scrotal hypospadias Understands the significance of chordee release and can explain various etiologies and treatment options Describes when simple and complex scrotoplasty is required Is aware of alternative tissue for use of urethral construction
Level 2 Anticipates the steps of the procedure and actively assists	Assists without verbal direction Describes the next step
Level 3 Performs routine genital procedures with good tissue handling and identifies the need for deviation from the surgical plan	 Adheres to good tissue handling that maintains tissue integrity Maintains the vascularity of tissue Degloves penile shaft Performs basic maneuvers to correct chordee Recognizes when the planned approach must be altered because of severe chordee
Level 4 Performs complex genital procedures and deviates from the surgical plan when needed	 Releases severe chordee using concepts for dorsal plication or ventral grafting of corpora Performs maximal proximal corporal dissection and corporal rotation to reduce penile torsion Proceeds with complex scrotal reconstruction with reduction of bifid appearance and establishment of penoscrotal differentiation Transitions from tubularized urethral plate to an onlay of preputial tissue when indicated Knows when to transition to a staged repair when a primary repair was anticipated
Level 5 Performs procedures incorporating surgical innovations	Has skills needed to correct the hypospadias "cripple" Harvests, prepares, and uses buccal epithelium
Assessment Models or Tools	 Clinical case discussion assessment Crowdsourcing assessment of surgical skills Direct observation End-of-rotation evaluation Medical record (chart) audit Multisource feedback OSATS Surgical skills assessment tool
Curriculum Mapping	•
Notes or Resources	To achieve Level 4, it includes planning, tissue handling, and performance

	linimally Invasive Procedures (Laparoscopic and Robotic) ally invasive techniques to provide safe and effective patient care
Milestones	Examples
Level 1 Prepares pediatric patients and equipment for minimally invasive procedures	 Properly positions, drapes, and preps patient to maintain sterile field Properly adjusts robotic console and table height for optimized ergonomics
Level 2 Actively assists and performs portions of the minimally invasive procedure	 Holds camera steadily during laparoscopic procedure Exposes ureteropelvic junction for pyeloplasty, with assistance Maintains correct depth perception and force of tissue manipulation
Level 3 Performs low complexity minimally invasive procedures with good tissue handling and identifies need for deviation in the surgical plan or conversion to open approach	Independently performs first stage Fowler-Stephens laparoscopic orchiopexy Independently exposes ureteropelvic junction for pyeloplasty
Level 4 Performs complex minimally invasive procedures and deviates from the surgical plan when needed	 Independently performs second stage Fowler-Stephens laparoscopic orchiopexy or single stage laparoscopic orchiopexy Independently completes laparoscopic or robotic pyeloplasty
Level 5 Performs procedures incorporating surgical innovations	Completes a robotic bladder neck reconstruction
Assessment Models or Tools	 Clinical case assessment Crowdsourcing assessment of surgical skills Direct observation End-of-rotation evaluation Global Evaluative Assessment of Robotic Skills Multisource feedback Simulation Surgical skills assessment tool Virtual skills simulator
Curriculum Mapping	•
Notes or Resources	 Fundamentals of Laparoscopic Surgery. https://www.flsprogram.org/. 2021. Virtual skills simulator

Medical Knowledge 1: Clinical Medical Knowledge Overall Intent: To demonstrate comprehensive knowledge, including guidelines, of the full spectrum of urologic diseases, treatments, and	
populations Milestones	Examples
Level 1 Demonstrates knowledge of anatomy and physiology of the genitourinary tract as it relates to pediatric patients	 Demonstrates knowledge of the anatomy of the inguinal canal Demonstrates knowledge of normal bladder physiology and how this is reflected in urodynamic studies Demonstrates knowledge of the anti-reflux mechanism
Level 2 Demonstrates knowledge of pathophysiology and treatments of simple conditions, including guidelines	 Describes the pathophysiology and treatment of kidney stones in pediatric patients Describes the treatment of undescended testis Describes the pathophysiology and treatment of vesicoureteral reflux
Level 3 Demonstrates knowledge of pathophysiology and treatments of complex conditions, taking individual patient factors into consideration (e.g., contributing bowel and	 Discusses indications for initiation of clean intermittent catheterization in a patient with spina bifida Demonstrates knowledge of neonatal management of a patient with posterior urethral valves
bladder dysfunction, familial preferences)	Describes literature findings as they relate to treatment of adolescent varicocele and the limitations of available data
Level 4 Demonstrates knowledge of the full spectrum of congenital conditions, including rare diseases, controversies, and evolving treatment practices	 Demonstrates knowledge of malignant risk and fertility potential in a patient with mixed gonadal dysgenesis Discusses differing viewpoints of staged versus complete primary repair for exstrophy
Level 5 Advances understanding of pathophysiology or clinical care pathways in pediatric urology	 Performs basic science research that alters our understanding of pediatric urologic conditions Performs clinical research that alters the way in which pediatric urology patients are cared
Assessment Models or Tools	AUA Self-assessment study program Case-based discussion assessment Direct observation End-of-rotation evaluations Mock oral examination Multisource feedback
Curriculum Mapping	
Notes or Resources	 AUA. AUA Inside Tract Podcast. https://www.auanet.org/podcast. 2021. AUA. Guidelines. https://www.auanet.org/guidelines. 2021. AUA University. AUA Urology Core Curriculum. https://auau.auanet.org/core. 2021. Fisher JD, PachaT, Santucci RA. Urology In-Service and Board Review - The Essential and Concise Study Guide. Corpus Christi, TX: BMED Press LLC; 2013. ISBN:978-0982749838.

 Pocket Guide to Urology. http://www.pocketquidetourology.com/. 2021. Wein AJ, Kavoussi LR, Partin AW, Peters CA. Campbell-Walsh Urology. 11th ed. Philadelphia, PA: Elsevier; 2015. ISBN:978-1455775675.
--

Medical Knowledge 2: Clinical Reasoning Overall Intent: To use sound reasoning and data synthesis skills for safe clinical decision making	
Milestones	Examples
	All examples relate to neonatal hydronephrosis
Level 1 Integrates patient-specific information to	Identifies newborns with clinically relevant hydronephrosis
generate an appropriate working diagnosis	Investigates antenatal history and developmental abnormalities
	Recognizes neonatal renal insufficiency
Level 2 Provides a prioritized differential	Develops a differential diagnosis inclusive of upper and lower urinary tract etiologies
diagnosis using supporting rationale	Understands when temporary urinary diversion (urethral/percutaneous) is required
Level 3 Independently synthesizes clinical	Orders appropriate imaging studies to define anatomy
information to inform diagnosis and therapy in	Understands when sedation would be required for computerized tomography
simple cases and adapts based on a patient's	(CT)/magnetic resonance (MR) imaging
clinical course and additional data	Orders labs recognizing the importance of timing and the maternal influence on the results
	Understands the limitation of neonatal renal function on the renal scintigraphy
Level 4 Independently synthesizes clinical	Recognizes when to proceed with bedside percutaneous drainage of the bladder
information to inform diagnosis and therapy in	Appropriately manages hydroureteronephrosis when urethral drainage does not improve
complex cases, recognizing sources of error	the clinical status
Level 5 Teaches others to recognize sources of	Helps more junior residents understand the influence of time in relation to birth when
diagnostic error	assessing hydronephrosis due to physiologic dehydration within the first 24-48 hours of life
	Helps more junior residents appreciate the maternal influence on neonatal renal function
	Helps more junior residents appreciate the maternal influence of fredhatal reflat function Helps more junior residents understand the limitations of urodynamics in infants and
	young children
Assessment Models or Tools	Clinical case discussion assessment
7 toossament wedges of Tools	Direct observation
	End-of-rotation evaluation
	Medical record (chart) audit
	Mock oral examination
	Multisource feedback
	• OSCE
Curriculum Mapping	

Notes or Resources	• AUA University. AUA Urology Core Curriculum. https://auau.auanet.org/core . 2021.
	● Nguyen HT, Benson CB, Bromley B, et al. Multidisciplinary consensus on the
	classification of prenatal and postnatal urinary tract dilation (UTD classification system).
	Journal of Pediatric Urology. 2014;10(6):P982-998. https://www.jpurol.com/article/S1477-
	5131(14)00310-6/fulltext. 2021.
	Society for Fetal Urology (SFU). Grading Hydronephrosis Grading System and Mobile
	Web App. http://www.sfu-urology.org/sfu-grading-hydronephrosis-grading-system-and-
	mobile-web-app/. 2021.

Medical Knowledge 3: Complex Care in Medical Management	
Overall Intent: To demonstrate comprehensive knowledge of medical management for pediatric patients with chronic genitourinary conditions	
Milestones	Examples
Level 1 Understands long-term ramifications of urinary tract, renal function, gastrointestinal function, and reproductive health	Identifies the metabolic, gastrointestinal, and reproductive impact of augmentation cystoplasty and bladder neck reconstruction on adults who underwent the surgery as children
Demonstrates basic knowledge of embryology and physiologic changes with aging in the genitourinary system	Describes changes in bladder and renal function from childhood to adulthood in patients with posterior urethral valves, myelodysplasia, and bladder exstrophy
Level 2 Identifies role of other specialists to achieve goals of care	Develops a list of specialists and their roles needed in the multidisciplinary care of children with myelodysplasia
Describes initial treatment options for patients born with genitourinary conditions requiring long-term care	Identifies management options in newborn with posterior urethral valves
Level 3 Engages with other specialists for comprehensive care	 Requests consultations from appropriate specialists in children with bladder exstrophy, myelodysplasia, posterior urethral valves, or detrusor sphincter dyssynergia Engages in discussion with pediatric anesthesia regarding potential medical issues prior to such surgeries as augmentation cystoplasty or bladder exstrophy closure Interacts with intensive care unit (ICU) staff members and other specialists in care of child following augmentation cystoplasty or exstrophy closure
Lists care requirements for pediatric patients with chronic genitourinary conditions as they age and grow	Assists with development of long-term care plan for patients with neurogenic bladder dysfunction
Level 4 Actively contributes to the medical and psychological well-being of patients with complex conditions	 Counsels preadolescent patients with severe hypospadias, bladder exstrophy or detrusor sphincter dyssynergia, and their families on sexual development and sexual health during adolescence and adulthood Refers patients to mental health professionals to discuss concerns of body image, sexual performance, and self-esteem
Identifies potential complications and long-term adult needs for patients with chronic genitourinary conditions arising in childhood	Discusses penile function and long-term success of penile and urethral reconstruction for chordee and hypospadias

Level 5 Advocates locally and nationally for psychological well-being and collaborative care of chronic conditions	Works with local chapters or national organizations (Society of Urodynamics, Female Pelvic Medicine & Urogenital Reconstruction, SUGR, AUA, American Academy of Pediatrics, American Academy of Family Physicians) to develop or contribute to existing advocacy positions impacting on patients with complex medical conditions Participates in advocacy conferences
Develops clinical curriculum related to care transition from child to adulthood for chronic genitourinary conditions	Collaborates with other specialists to develop a curriculum or protocols for transitional care for children with myelodysplasia to adult care
Assessment Models or Tools	 Clinical case discussion assessment Direct observation End-of-rotation evaluation Medical record (chart) audit Multisource feedback
Curriculum Mapping	
Notes or Resources	 AUA. Guidelines. https://www.auanet.org/guidelines. 2021. AUA University. AUA Urology Core Curriculum. https://auau.auanet.org/core. 2021.

Systems-Based Practice 1: Patient Safety and Quality Improvement (QI)		
Overall Intent: To engage in the analysis and n	Overall Intent: To engage in the analysis and management of patient safety events, including relevant communication with patients,	
families, and health care professionals; to conduct a QI project		
Milestones	<u>Examples</u>	
Level 1 Participates in basic patient safety initiatives (e.g., time-outs, handwashing protocols)	 Lists patient misidentification or medication errors as common patient safety events Describes how to report errors in your local environment 	
Demonstrates knowledge of basic quality improvement methodologies and metrics	Describes importance of surgical checklist, including time-out	
Level 2 Identifies and reports patient safety events	Identifies that lack of hand sanitizer dispenser at each clinical exam room may lead to increased infection rates	
	Reports on breakdowns of sterile processing that could harm patients	
Describes and participates in local quality improvement initiatives (e.g., multimodal analgesics, antibiotic stewardship, hospital acquired infection)	Summarizes protocols resulting in decreased spread of catheter-associated urinary tract infection	
Level 3 Participates in analysis of patient safety events (simulated or actual) and offers strategies to prevent future events	Presents patient safety event at morbidity and mortality conference	
Identifies potential areas for team or local quality improvement initiatives	Participates in project identifying root cause of retained ureteral stent	
Level 4 Actively engages care team to prevent patient safety events	Collaborates with a multidisciplinary team to analyze and decrease risk of catheter- associated urinary tract infection or surgical site infections	
Demonstrates the skills required to develop, implement, and analyze a quality improvement project	Designs and carries out a local QI project to increase patient compliance or provide additional educational materials for patients	
Level 5 Enacts systemic changes to prevent patient safety events by affecting processes	 Assumes a leadership role at the departmental or institutional level to improve patient safety Conducts a simulation for disclosing patient safety events 	
	Outlands a simulation for disclosing patient safety events	
Creates, implements, and assesses quality improvement initiatives at the institutional or community level	Designs and carries out a regional or national QI project to appropriately use imaging in the management of hydronephrosis	

Assessment Models or Tools	 Direct observation E-module multiple choice tests Local patient safety event reporting Medical record (chart) audit Multisource feedback Resident portfolio Simulation
Curriculum Mapping	•
Notes or Resources	 AUA. Quality Improvement Summit. https://www.auanet.org/education/educational-calendar/quality-improvement-summit. 2021. AUA University. AUA Urology Core Curriculum. https://auau.auanet.org/core. 2021. Institute of Healthcare Improvement. http://www.ihi.org/Pages/default.aspx. 2021.

Systems-Rased	I Practice 2: System Navigation for Patient-Centered Care	
Overall Intent: To effectively navigate the health care system, including the interdisciplinary team and other care providers; to adapt care to		
a specific patient population to ensure high-quality patient outcomes		
Milestones	Examples	
Level 1 Advocates for quality patient care and identifies potential barriers to care	 Identifies that care is delivered through multidisciplinary team members for pediatric patients with complex conditions Identifies that patients with different backgrounds may have different needs 	
Performs safe and effective transitions of care/hand-offs in routine clinical situations	Lists the essential components of sign-out, care transition, and hand-offs	
Level 2 Demonstrates knowledge of local resources available for optimizing care delivery and coordination	Appropriately coordinates translation services for patients and provides patient materials that are sensitive to patient background	
Performs safe and effective transitions of care/hand-offs in complex clinical situations	Routinely uses sign-out effectively for a stable patient	
Level 3 Coordinates care of patients in routine clinical situations, considering potential barriers to care including inequities, cultural or language differences, and family circumstances	 Coordinates a plan with the social worker to initiate home health care for patients starting clean intermittent catheterization or stomal care Works with patients to provide affordable medications and treatments 	
Supervises safe and effective transitions of care/hand-offs of junior team members	Supervises safe hand-offs when transferring a patient to the ICU	
Level 4 Coordinates multidisciplinary care of patients in complex clinical situations by incorporating local resources into the plan (e.g., social worker to identify additional home resources)	Leads coordination of care for patients without insurance or means to access care	
Resolves conflicts in transitions of care between teams	Effectively manages times when volume of work outpaces available resources	
Level 5 Designs innovative care coordination strategies for optimizing health care outcomes, taking into consideration populations with health care inequities	Helps to develop a novel multidisciplinary clinic	

Develops a protocol to improve transitions to long-term care facilities
Direct observation
Medical record (chart) audit
Multisource feedback
• OSCE
Review of sign-out tools, use and review of checklists
Rotation evaluation
 CDC. Population Health Training. https://www.cdc.gov/pophealthtraining/whatis.html. 2021. Kaplan KJ. In pursuit of patient-centered care. https://tissuepathology.com/2016/03/29/in-pursuit-of-patient-centered-care/#axzz5e7nSsAns. 2021. Skochelak SE, Hawkins RE, Lawson LE, Starr SR, Borkan JM, Gonzalo JD. https://commerce.ama-assn.org/store/ui/catalog/productDetail?product_id=prod2780003. 2021. Starmer, AJ, Spector ND, Srivastava R, et al. I-pass, a mnemonic to standardize verbal handoffs. Pediatrics. 2012;129(2):201-204.

Milestones	Examples
Level 1 Understands different types of physician practices and the basic differences/benefits and liabilities associated with each (e.g., private practice versus academic, solo practitioner versus group practice)	Discusses the advantages and disadvantages of various employment models Discusses practice options with mentor as they align with career goals
Describes basic health payment systems (e.g., government, private, public, uninsured care) and practice models	 Identifies that the type of health plan coverage may impact care Describes the differences associated with caring for patients with preferred provider organization (PPO) versus health maintenance organization (HMO) versus public insurance
Level 2 Demonstrates use of information technology required for medical practice (e.g., electronic health record, documentation required for billing and coding)	 Uses appropriate documentation to capture patient complexity Identifies that notes must meet coding requirements Understands the unique challenges and benefits associated with electronic health records (EHR)s
Describes how components of a complex health care system are interrelated and how this impacts patient care	 Explains that ordering extraneous tests or use of unnecessary supplies in the operating room impacts overall health care costs Understands and describes how inappropriate consultation of other services during an inpatient stay affects the delivery of health care across the hospital
Level 3 Identifies basic needs for effective transition to practice (e.g., information technology, legal, billing and coding, financial)	Demonstrates effective billing practices; understands effective billing Understands the core elements of employment contracts
Discusses how individual practice affects the broader system performance (e.g., length of stay, readmission rates, clinical efficiency)	 Recognizes the importance of timely discharge processes on hospital length of stay and access to care for other patients Tracks operative complications/readmissions with an eye toward improving personal practice Explains the importance of efficiently seeing patients in the clinic
Level 4 Describes core administrative knowledge needed for transition to independent practice (e.g., cost/billing effectiveness)	Proactively compiles procedure log in anticipation of applying for hospital privileges Understands how to optimize billing practice within current guidelines

Manages various components of the complex health care system to provide efficient and effective patient care (e.g., patient payment models, insurance)	 Works collaboratively to improve patient assistance resources for a patient with a recent extensive surgery and limited resources Incorporates value-based principles in managing patients
Level 5 Analyzes professional requirements in preparation for practice (e.g., contract negotiations, malpractice insurance, government regulation, compliance)	Leads a practice management conference for residents Provides a lecture on payment models
Advocates for or leads systems change that enhances high-value, efficient, and effective patient care	Improves informed consent process for non-English-speaking patients Works with community or professional organizations to advocate for health care access
Assessment Models or Tools	 Direct observation Medical record (chart) audit Multisource feedback Patient satisfaction data Portfolio Rotation evaluation Formal billing courses
Curriculum Mapping	•
Notes or Resources	 Agency for Healthcare Research and Quality (AHRQ). Measuring the Quality of Physician Care. https://www.ahrq.gov/professionals/quality-patient-safety/talkingquality/create/physician/measurementsets.html. 2021. AHRQ. Major Physician Performance Sets. https://www.ahrq.gov/professionals/quality-patient-safety/talkingquality/create/physician/measurementsets.html. 2021. American Board of Internal Medicine. QI/PI Activities. https://www.abim.org/maintenance-of-certification/earning-points/practice-assessment.aspx. 2021. AUA. AUA Coding Resources. <a ?ga='2.110888517.1505146611.1495417431-1811932185.1495417431#ind=1/sc=1"' datacenter.commonwealthfund.org="" href="https://www.auanet.org/practice-resources/coding-and-reimbursement/coding-resources-and-information/aua-coding-resources. 2021. The Commonwealth Fund. Health System Data Center. https://datacenter.commonwealthfund.org/?ga=2.110888517.1505146611.1495417431-1811932185.1495417431#ind=1/sc=1">https://datacenter.commonwealthfund.org/?ga=2.110888517.1505146611.1495417431-1811932185.1495417431#ind=1/sc=1">https://datacenter.commonwealthfund.org/?ga=2.110888517.1505146611.1495417431-1811932185.1495417431#ind=1/sc=1">https://mam.edu/vital-directions-for-health-health-care-priorities-from-a-national-academy-of-medicine-initiative/">https://mam.edu/vital-directions-for-health-health-care-priorities-from-a-national-academy-of-medicine-initiative/. 2021. The Kaiser Family Foundation. www.kkff.org. 2021.

• The Kaiser Family Foundation. Topic: Health Reform. https://www.kff.org/topic/health-reform/. 2021.

Practice-Based Learning and Improvement 1: Evidence-Based and Informed Practice Overall Intent: To incorporate evidence and patient values into clinical practice	
Milestones	Examples
Level 1 Demonstrates how to access available evidence	Identifies evidence-based guidelines for undescended testes and vesicoureteral reflux assessment
Level 2 Articulates clinical questions to guide evidence-based care	Identifies and discusses potential evidence-based treatment options for a patient with primary nocturnal enuresis
Level 3 Integrates best available evidence with patient preferences to guide care	Obtains, discusses, and applies evidence for the treatment of a child with hydronephrosis
Level 4 Tailors patient care in the setting of conflicting or absent evidence	Accesses and applies the primary literature to identify surgical treatment options for congenital adrenal hyperplasia
Level 5 Coaches others to critically appraise and apply evidence for patients with complex	Leads clinical teaching on application of best practices in critical appraisal of cytoreductive nephrectomy in a patient with metastatic kidney cancer
Assessment Models or Tools	 Develops pain management pathways to decrease opioid use as part of a team Direct observation EHR review Presentation evaluation
Curriculum Mapping	Rotation evaluations
Notes or Resources	 AUA. Guidelines. https://www.auanet.org/guidelines. 2021. AUA University. AUA Update Series Volume. https://auau.auanet.org/courses/published?title=Update%20Series%20Volumeℴ=title&sort=desc. 2021. National Institutes of Health (NIH). PubMed Online Training. https://www.nlm.nih.gov/bsd/disted/pubmedtutorial/cover.html. 2021.

Practice-Based Learning and In	mprovement 2: Reflective Practice and Commitment to Personal Growth
Overall Intent: To seek clinical performance information with the intent to improve care; to reflect on all domains of practice, personal	
interactions, and behaviors, including impact on	colleagues and patients; to develop clear goals and objectives for improvement
Milestones	Examples
Level 1 Accepts feedback from faculty members	Identifies gaps in surgical skills
	Seeks feedback from patients, families, and patient care team members
Establishes goals for personal and professional	Sets a SMART (specific, measurable, attainable, realistic, time-bound) personal practice
development	goal of improving knowledge of vesicoureteral reflux
Level 2 Uses feedback from all members of the	Identifies the impact of personal anxiety on fine motor skills
team to improve performance	
Monitors progress towards goals and directs	Assesses time-management skills and how it impacts timely completion of clinic notes
efforts accordingly	and literature reviews
onene accerangly	When prompted, develops an education plan for improved personal understanding of
	vesicoureteral reflux
Level 3 Integrates feedback and adjusts	Uses standardized assessment tools to inform refinement of surgical technique
behaviors in real time to improve performance	Completes a focused literature review prior to patient encounters
Integrates practice data to revise goals	Incorporating feedback, completes a personal curriculum to refine their personal
	understanding of vesicoureteral reflux
Level 4 Seeks out specific feedback to further	Routinely records own robotic procedures to analyze and improve technical skills
improve performance	Routinely debriefs with the attending and other team members to optimize patient care
Uses performance data to measure readiness	Performs a self-directed chart audit of their evaluation of prenatal hydronephrosis
for independent clinical practice	Performs a sen-unected chart addit of their evaluation of prematal hydronephrosis
Level 5 Coaches others to integrate feedback	Leads others through reflective/deliberate practice
and improve performance	2 2000 Othors throught formation product
p to p	
Coaches others to incorporate performance data	Assists urology residents and students in developing their individualized learning plans
Assessment Models or Tools	Direct observation
	End-of-rotation evaluations
	• Simulation
	Video review
Curriculum Mapping	

Notes or Resources	AUA University. Update Series Volume.
	https://auau.auanet.org/courses/published?title=Update%20Series%20Volumeℴ=titl
	e&sort=desc. 2021.
	CSAT assessment
	C-SATS. Global Evaluative Assessment of Robotic Skills (GEARS).
	https://www.csats.com/gears. 2021.
	Learning by Doing: A Guide to Teaching and Learning Methods.
	https://thoughtsmostlyaboutlearning.files.wordpress.com/2015/12/learning-by-doing-
	graham-gibbs.pdf. 2021.
	OSAT assessment
	O'Sullivan P, Aronson L, Chittenden E, Niehaus B, Learman L. Reflective ability rubric and
	user guide. MedEdPORTAL. 2010;6:8133. https://doi.org/10.15766/mep_2374-
	<u>8265.8133</u> . 2021.

Milestones	Examples
Level 1 Demonstrates professional behavior in routine situations and knows how to report professionalism lapses	 Understands that substance abuse impairs judgment Can verbalize the institutional process for reporting impaired physicians Knows how to access appropriate graduate medical education (GME) resources and other hospital employee assistance programs
Demonstrates knowledge of ethical principles underlying shared decision making and patient confidentiality	 Recognizes and respects the importance of confidentiality in the sign-out process Respects patient autonomy by not performing unnecessary procedures for learning purposes
Level 2 Demonstrates insight into personal triggers for professionalism lapses and develops mitigation strategies	Ensures adequate sleep before a complex surgery Has awareness of anger issues and knows how to obtain management support
Analyzes straightforward situations using ethical principles	Conveys discomfort when performing unfamiliar tasks and declines to continue without supervision
Level 3 Demonstrates professional behavior in complex or stressful situations	Appropriately responds to a distraught family member following an event of sexual abuse
Seeks help in managing and resolving complex ethical situations	After noticing a colleague's inappropriate social media post, reviews policies related to posting of content, and seeks guidance
Level 4 Recognizes and intervenes in situations to prevent professionalism lapses in oneself and others	 Seeks out personal assistance when needed Proactively assumes tasks of a more junior resident who is fatigued to ensure they are able to get adequate rest Advocates for members of the care team when implicit or explicit bias is witnessed
Recognizes and uses appropriate resources for managing and resolving ethical dilemmas (e.g., ethics consultations, literature review)	Seeks ethics consult for gonad removal for a patient with disorders of sexual differentiation
Level 5 Coaches others when their behavior fails to meet professional expectations	Develops a peer coaching program to guide others when behavior fails to meet professional expectations, and creates a performance improvement plan to prevent recurrence

Identifies and seeks to address system-level factors that induce or exacerbate ethical problems or impede their resolution	Partners with program director to design and implement vendor interaction policy
Assessment Models or Tools	Direct observation
	Mock oral examination or written self-reflection
	Multisource feedback
	Rotation evaluation
	Simulation
Curriculum Mapping	
Notes or Resources	 American Medical Association. Ethics. https://www.ama-assn.org/delivering-care/ama-code-medical-ethics. 2021. American Board of Internal Medicine, ACP-ASIM Foundation, European Federation of Internal Medicine. Medical professionalism in the new millennium: A physician charter. https://abimfoundation.org/wp-content/uploads/2015/12/Medical-Professionalism-in-the-New-Millenium-A-Physician-Charter.pdf. 2021. AUA. Code of Ethics. https://www.auanet.org/myaua/aua-ethics/code-of-ethics. 2021. Byyny RL, Paauw DS, Papadakis M, Pfeil S. Medical Professionalism Best Practices: Professionalism in the Modern Era. Medical Society; 2017. https://alpha.org/pdfs/Monograph2018.pdf. 2021. Levinson W, Ginsburg S, Hafferty FW, Lucey CR. Understanding Medical Professionalism. 1st ed. Medical Professionalism. 1st ed. <a< td=""></a<>

Professionalism 2: Administrative Tasks Overall Intent: To take responsibility for one's actions and the impact on patients and other members of the health care team	
Milestones	Examples
Level 1 Performs tasks and responsibilities in a timely manner with appropriate attention to detail in routine situations	 Reports punctually to assigned clinical and educational duties Responds promptly to reminders from program administrator to complete work-hour logs Timely attendance at conferences Timely completion of end-of-rotation evaluations
Level 2 Performs tasks and responsibilities in a timely manner with appropriate attention to detail in complex and stressful situations	 Completes administrative tasks, safety modules, case logs, and licensing requirements by specified due date Before going out of town, completes tasks in anticipation of lack of computer access while traveling
Level 3 Delegates and oversees tasks to medical students and residents that results in efficient management of clinical activities and enhances education	 Assigns medical students and residents to faculty members and operative cases providing an equal, unbiased opportunity for all based on their level of training and ability Notifies attending of multiple competing demands on-call, appropriately triages tasks, and asks for assistance from other residents or faculty members as needed
Level 4 Recognizes situations that may impact others' ability to complete tasks and responsibilities in a timely manner and proposes solutions	 Manages resident schedules and provides adjustments when a resident is out (illness or vacation) Implements an administrative process for resident responsibilities for upcoming visiting professor event
Level 5 Develops systems to enhance others' ability to efficiently complete administrative tasks and responsibilities	Develops automated reminder system to notify others of upcoming deadlines
Assessment Models or Tools	 Case log review Compliance with deadlines and timelines Direct observation Multisource feedback Rotation evaluations Self-evaluations and reflective tools
Curriculum Mapping	•
Notes or Resources	 AUA. Code of Ethics. https://www.auanet.org/myaua/aua-ethics/code-of-ethics. 2021 Code of conduct from fellow/resident institutional manual Expectations of residency program regarding accountability and professionalism

Professionalism 3: Well-Being Overall Intent: To identify and mitigate personal and professional stressors that affect well-being of self and others	
Milestones	Examples
Level 1 With assistance, recognizes status of	Acknowledges own response to patient's adverse outcome
personal and professional well-being	Completes a well-being questionnaire
Level 2 Independently recognizes status of	Seek out support from peers or mentors to discuss patient's adverse outcome
personal and professional well-being	Participates in divisional or departmental wellness initiatives
Level 3 Identifies how well-being impacts the	Recognizes acute wellness needs within the team and creates accommodations to benefit
team's performance	team performance
Level 4 Independently develops a plan to optimize personal and professional well-being	 Manages professional obligations to permit time for personal wellness, rest, and enriching personal relationships
gramme percentar and presentar men semig	Independently organizes team wellness event
Level 5 Coaches others when emotional responses do not meet professional expectations	Reaches out to a team member who appears to be struggling and offers resources and guidance
Assessment Models or Tools	Direct observation
	Group discussions
	Individual interview or meeting with mentor
	Rotation evaluation
	Self-assessment and personal learning plan
	Semi-annual review
Curriculum Mapping	•
Notes or Resources	 This subcompetency is not intended to evaluate a fellow's well-being. Rather, the intent is to ensure that each fellow has the fundamental knowledge of factors that impact wellbeing, the mechanism by which those factors impact well-being, and available resources and tools to improve well-being ACGME. "Well-Being Tools and Resources." https://dl.acgme.org/pages/well-being-tools-resources. 2021. AMA. Physician Well-being. https://www.ama-assn.org/topics/physician-well-being. 2021. Local resources, including Employee Assistance and online training modules

Milestones	Examples
Level 1 Demonstrates respect and establishes rapport with patients and patients' families (e.g.,	• Introduces self and faculty member, explains the roles of team members, and identifies patient and others in the room
situational awareness of language, disability,	Actively listens and engages all parties in healthcare discussion
health literacy level, cultural differences)	Actively listeris and engages all parties in healthcare discussion
Communicates with patients and their families in	Uses age-appropriate language when counseling pediatric patients
an understandable and respectful manner	Speaks to patient without family member when appropriate
Level 2 Establishes a therapeutic relationship in straightforward encounters	• Explains simple pediatric urologic pathophysiology (foreskin issues, undescended testes, inguinal hernias, etc.) to families and answer questions as needed
Identifies barriers to effective communication (e.g., health literacy, cultural differences)	Recognizes the need for handouts with diagrams and pictures to communicate information to a patient who is unable to read
(e.g., rieditir illeracy, cultural differences)	Identifies need for trained interpreter with non-English-speaking patients
	Identifies when patients are having difficulty understanding conversations and proactively
	takes steps to improve communication
Level 3 Establishes a therapeutic relationship in challenging encounters (e.g., shared decision making)	Appropriately counsels patient on treatment options for complex pediatric urologic pathophysiology (neuropathic bladder, vesicoureteral reflux, etc.) using shared decision making to align treatment plan with patient priorities
When prompted, reflects on personal biases while attempting to minimize communication	In a discussion with a mentor, acknowledges personal discomfort in caring for transgender patient
barriers	Identifies personal biases regarding patients presenting for elective circumcision during discussions with families/mentors
Level 4 Facilitates difficult discussions specific to patient and family conferences, (e.g., end-of-	Engages representative family members with disparate goals in the care of a critically ill patient
life, explaining complications, therapeutic uncertainty)	Uses patient and family input to engage palliative care and develop a plan for home hospice in the terminally ill patient, aligned with the patient's values
Independently recognizes personal biases while attempting to proactively minimize communication barriers	Recognizes their potential implicit bias involved in caring for a transgender patient and solicits input from faculty to mitigate communication barriers
Level 5 Mentors others in situational awareness and critical self-reflection	Leads a discussion group on personal experience of moral distress

	Assists residents with patient/family discussion techniques to improve communication skills
Coaches others in the facilitation of crucial conversations	Develops a residency curriculum on social justice which addresses implicit bias
Assessment Models or Tools	Direct observation Multisource feedback OSCE Self-assessment including self-reflection exercises
Curriculum Mapping	
Notes or Resources	 AUA University. https://auau.auanet.org/. 2021. Harvard. Implicit Association Test (IAT). https://implicit.harvard.edu/implicit/takeatest.html. 2021. Laidlaw A, Hart J. Communication skills: An essential component of medical curricula. Part I: Assessment of clinical communication: AMEE Guide No. 51. <i>Med Teach</i>. 2011;33(1):6-8. https://www.tandfonline.com/doi/full/10.3109/0142159X.2011.531170. 2021. Makoul G. Essential elements of communication in medical encounters: the Kalamazoo consensus statement. https://journals.lww.com/academicmedicine/Fulltext/2001/04000/Essential_Elements_of_Communication_in_Medical.21.aspx#pdf-link. 2021. Makoul G. The SEGUE Framework for teaching and assessing communication skills. https://www.ncbi.nlm.nih.gov/pubmed/11602365. 2021. Symons AB, Swanson A, McGuigan D, Orrange S, Akl EA. A tool for self-assessment of communication skills and professionalism in residents. https://bmcmededuc.biomedcentral.com/articles/10.1186/1472-6920-9-1. 2021.

Interpersonal and Communication Skills 2: Patient Counseling and Shared Decision Making Overall Intent: To use shared decision making, counsel patients about indications, risks, benefits, and alternatives during informed consent **Milestones Examples** • Confirms consent and patient counseling has been completed for a procedure **Level 1** Demonstrates basic understanding of • Understands how to obtain informed consent from patients when decision making process the informed consent process has been previously undertaken • Understands the difference between consent and assent and the importance of these topics in pediatric urology Level 2 Answers questions from patients and • Uses patient-centered communication when answering questions during the informed caregivers about treatment plans and seeks consent process guidance when appropriate • Ensures use of receptive body language, eye contact, and posture Level 3 Counsels patients and caregivers • Fully discusses indications, risks, benefits, and alternatives during informed consent for through decision-making process using routine cases such as ureteroscopy, circumcision, orchiopexy, etc. developmentally appropriate language for simple clinical and surgical problems Level 4 Counsels patients and caregivers • Fully discusses indications, risks, benefits, and alternatives during informed consent for through decision-making process using more complex cases such as bladder augmentation, partial nephrectomy, etc. developmentally appropriate language for Obtains a consent in emergent situations and documents appropriately complex clinical and surgical problems **Level 5** Leads patients, caregivers, and team in • Develops supplemental materials to better inform patients prior to procedure complex and high-risk decision making and • Counsels patient/ family members regarding treatment options in a spina bifida patient counseling with hostile bladder and obtains informed consent for bladder augmentation in the setting of multiple prior abdominal surgeries • Leads a detrusor sphincter dyssynergia patient group Assessment Models or Tools Direct observation Multisource feedback Patient evaluation of residents Rotation evaluation **Curriculum Mapping** Notes or Resources • AUA University. https://auau.auanet.org/. 2021. • Harvard. Implicit Association Test (IAT). https://implicit.harvard.edu/implicit/takeatest.html. 2021. • Laidlaw A, Hart J. Communication skills: An essential component of medical curricula. Part I: Assessment of clinical communication: AMEE Guide No. 51. Med Teach. 2011;33(1):6-8. https://www.tandfonline.com/doi/full/10.3109/0142159X.2011.531170.

2021.

- Makoul G. Essential elements of communication in medical encounters: the Kalamazoo consensus statement. *Acad Med*. 2001;76(4):390-393.
 https://journals.lww.com/academicmedicine/Fulltext/2001/04000/Essential Elements of Communication in Medical.21.aspx#pdf-link. 2021.
- Makoul G. The SEGUE Framework for teaching and assessing communication skills. *Patient Educ Couns*. 2001;45(1):23-34. https://www.ncbi.nlm.nih.gov/pubmed/11602365. 2021.
- Symons AB, Swanson A, McGuigan D, Orrange S, Akl EA. A tool for self-assessment of communication skills and professionalism in residents. *BMC Med Educ*. 2009;9:1. https://bmcmededuc.biomedcentral.com/articles/10.1186/1472-6920-9-1. 2021.

Interpersonal and Communication Skills 3: Interprofessional and Team Communication Overall Intent: To effectively communicate with the health care team, including consultants, in both straightforward and complex situations **Milestones Examples** Level 1 Respectfully interacts and actively • Respectfully requests anesthesia consultation for post-operative pain management communicates with all members of health care • Receives consult request for a patient with urinary retention, asks clarifying questions team (e.g., proper identification, politely accepts politely, and expresses gratitude for the consult and requests consults) • Respectfully engages with nursing and social work to facilitate patient discharge Level 2 Communicates in an approachable and Succinctly presents complete information to faculty members productive manner to facilitate teamwork (e.g., • Communicates diagnostic evaluation recommendations clearly and concisely in an active listening, updates in timely fashion) organized and timely manner • Communicates pertinent details of consultation request to the pediatric nephrologist for management of post-obstructive diuresis • Actively listens to other members of the team and responds appropriately • After a consultation has been completed, communicates directly with the primary team to **Level 3** Actively recognizes and mitigates verify they have received and understand the recommendations communication barriers and biases (explicit and implicit) with members of the health care team • When receiving treatment recommendations from an attending physician, actively listens and repeats back the plan to ensure understanding • Seeks opportunity to constructively educate the consulting service • Identifies potential sources of implicit bias in the clinical setting and redirects the team to mitigate this bias Level 4 Identifies conflict as threat to patient • Organizes a care conference involving the care team and consultants to resolve care and team functioning and initiates an conflicting recommendations and coordinates recommendations from each specialty intervention Level 5 Exemplifies flexible communication • Formally mediates conflict between members of the health care team • Adjusts teaching and communication approach for various learning styles on the team strategies Assessment Models or Tools Direct observation Medical record (chart) audit Multi-source feedback Rotation evaluation Simulation **Curriculum Mapping** Notes or Resources • Dehon E, Simpson K, Fowler D, Jones A. Development of the faculty 360. MedEdPORTAL. 2015;11:10174. http://doi.org/10.15766/mep 2374-8265.10174. 2021.

- Fondahn E, De Fer TM, Lane M, Vannucci A. Washington Manual of Patient Safety and Quality Improvement Lippincott Manual Series. 1st ed. Philadelphia, PA: Wolters Kluwer; 2016. ISBN:978-1451193558.
- François J. Tool to assess the quality of consultation and referral request letters in family medicine. Can Fam Physician. 2011;57(5):574–575.
 https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3093595/. 2021.
- Green M, Parrott T, Cook G., Improving your communication skills. *BMJ*. 2012;344:e357. https://www.bmj.com/content/344/bmj.e357. 2021.
- Henry SG, Holmboe ES, Frankel RM. Evidence-based competencies for improving communication skills in graduate medical education: a review with suggestions for implementation. *Med Teach*. 2013;35(5):395-403. https://www.tandfonline.com/doi/full/10.3109/0142159X.2013.769677. 2021.
- Lane JL, Gottlieb RP. Structured clinical observations: a method to teach clinical skills with limited time and financial resources. *Pediatrics*. 2000;105(4):973-7.
 https://pdfs.semanticscholar.org/8a78/600986dc5cffcab89146df67fe81aebeaecc.pdf.
 2021.
- Roth CG, Eldin KW, Padmanabhan V, Freidman EM. Twelve tips for the introduction of emotional intelligence in medical education. *Med Teach*. 2019;41(7):1-4. https://www.tandfonline.com/doi/full/10.1080/0142159X.2018.1481499. 2021.

Interpersonal and Communication Skills 4: Communication within Health Care Systems Overall Intent: To effectively communicate across the health care system using the medical record	
Milestones	Examples
Level 1 Accurately records information in the	Documentation is accurate but may include extraneous information
patient record in a timely manner while safeguarding patient personal health information	Shreds patient list after rounds; avoids talking about patients in the elevator
Level 2 Documents diagnostic and therapeutic	Organized and accurate documentation outlines clinical reasoning that supports the
reasoning in the patient record with appropriate	treatment plan
use of documentation shortcuts	Develops documentation templates to avoid copy-and-paste errors
Level 3 Concisely reports diagnostic and therapeutic reasoning	Documents complex clinical thinking concisely but may not include anticipatory guidance
Level 4 Efficiently communicates in an	Writes accurate, organized, and concise note for a patient with overactive bladder and
organized fashion that includes contingency	provides plan for follow-up management if current treatment is unsuccessful
plans	Writes exemplary notes that are used to teach others
Level 5 Facilitates improved written and verbal communication of others	Organizes one-on-one teaching sessions with residents and medical students to improve documentation
Assessment Models or Tools	Direct observation
	Medical record (chart) audit
	Multisource feedback
	Rotation evaluation
Curriculum Mapping	•
Notes or Resources	AUA University. https://auau.auanet.org/ . 2021.
	Bierman JA, Hufmeyer KK, Liss DT, Weaver AC, Heiman HL. Promoting responsible
	electronic documentation: Validity evidence for a checklist to assess progress notes in the
	electronic health record. Teach Learn Med. 2017;29(4):420-432.
	https://www.tandfonline.com/doi/full/10.1080/10401334.2017.1303385. 2021.

To help programs transition to the new version of the Milestones, the ACGME has mapped the original Milestones 1.0 to the new Milestones 2.0. Indicated below are where the subcompetencies are similar between versions. These are not exact matches, but are areas that include similar elements. Not all subcompetencies map between versions. Inclusion or exclusion of any subcompetency does not change the educational value or impact on curriculum or assessment.

Milestones 1.0	Milestones 2.0
PC1: Information Gathering, Pre-operative/Diagnostic	PC1: Patient Evaluation and Decision Making
Testing, Differential Diagnosis	
PC2: Patient Management/Indications for	PC1: Patient Evaluation and Decision Making
Surgery/Judgment	MK2: Clinical Reasoning
PC3: Peri-operative Care	PC2: Peri-Procedural Care
PC4: Genital Reconstructive Procedures	PC5: Genital Reconstruction
PC5: Open Abdominal/Retroperitoneal Procedures	PC4: Open Procedures – Abdominal and Retroperitoneal
PC6: Endoscopic and Percutaneous Procedures of the	PC3: Endoscopic Procedures
Upper and Lower Urinary Tract	
PC7: Laparoscopic/ Robotic	PC6: Minimally Invasive Procedures
MK1: Appropriate Competency in Core Domains	MK1: Clinical Medical Knowledge
MK2: Related Fields of Knowledge	MK1: Clinical Medical Knowledge
	MK3: Complex Care in Medical Management
SBP1: Working Effectively Within and Across Health	SBP2: System Navigation for Patient-Centered Care
Delivery Systems for the Benefit of Children	
SBP2: Cost Awareness and Risk-Benefit Analysis In	SBP3: Physician Role in Health Care Systems
Patient Care	
SBP3: Enhancing Patient Safety	SBP1: Patient Safety and Quality Improvement
PBLI1: Improves via feedback and self-assessment	PBLI2: Reflective Practice and Commitment to Personal Growth
PBLI2: Evidence-based Learning	PBLI1: Evidence-Based and Informed Practice
PBLI3: Education of Team Members	
PROF1: Work Ethic: Integrity, Altruism, and Teamwork	PROF1: Professional Behavior and Ethical Principles
	PROF2: Administrative Tasks
PROF2: Respect for Patient Privacy and Autonomy	PROF1: Professional Behavior and Ethical Principles
PROF3: Sensitivity and Responsiveness to Diverse	
Populations	
	PROF3: Well-Being
ICS1: Communication: Families and Care Givers	ICS1: Patient- and Family-Centered Communication
	ICS2: Patient Counseling and Shared Decision Making
ICS2: Communication: Children	ICS1: Patient- and Family-Centered Communication
	ICS2: Patient Counseling and Shared Decision Making

ICS3: Communication: Personal Interactions with Physicians, Nurses, Hospital Staff Members, Residents, and Students	ICS3: Interprofessional and Team Communication
ICS4: Use of Technology and Information Sharing Modalities to Facilitate Communication	ICS4: Communication within Health Care Systems

Available Milestones Resources

Milestones 2.0: Assessment, Implementation, and Clinical Competency Committees Supplement, 2021 - https://meridian.allenpress.com/igme/issue/13/2s

Milestones Guidebooks: https://www.acgme.org/milestones/resources/

- Assessment Guidebook
- Clinical Competency Committee Guidebook
- Clinical Competency Committee Guidebook Executive Summaries
- Implementation Guidebook
- Milestones Guidebook

Milestones Guidebook for Residents and Fellows: https://www.acgme.org/residents-and-fellows/ the acgme-for-residents-and-fellows/

- Milestones Guidebook for Residents and Fellows
- Milestones Guidebook for Residents and Fellows Presentation
- Milestones 2.0 Guide Sheet for Residents and Fellows

Milestones Research and Reports: https://www.acgme.org/milestones/research/

- Milestones National Report, updated each fall
- Milestones Predictive Probability Report, updated each fall
- Milestones Bibliography, updated twice each year

Developing Faculty Competencies in Assessment courses - https://www.acgme.org/meetings-and-educational-activities/courses-and-workshops/developing-faculty-competencies-in-assessment/

Assessment Tool: Direct Observation of Clinical Care (DOCC) - https://dl.acgme.org/pages/assessment

Assessment Tool: Teamwork Effectiveness Assessment Module (TEAM) - https://team.acgme.org/

Improving Assessment Using Direct Observation Toolkit - https://dl.acgme.org/pages/acgme-faculty-development-toolkit-improving-assessment-using-direct-observation

Remediation Toolkit - https://dl.acgme.org/courses/acgme-remediation-toolkit

Learn at ACGME has several courses on Assessment and Milestones - https://dl.acgme.org/